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IMPORTANT NUMBERS

HERITAGE PINES COMMUNITY ASSOCIATION, INC.

11524 Scenic Hills Blvd. Hudson, FL 34667 (727) 861-7784 PHONE NUMBERS TO REMEMBER:

EMERGENCY	911
Sheriff: Non Emergency	.727-847-8102
Clubhouse Front Desk	861-7784
Gate House	862-9288
Gatehouse@He	eritagePines.net
Pro Shop	861-1645
Dining Room	861-1677

Website: www.heritagepines.net Newsletter/calendar submissions: celeste.nolan@heritagepines.net

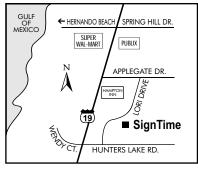
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"Heritage Pines is a 55 + Community as defined by the Fair Housing Act"

ADVERTISING DEADLINE FOR JUNE'S ISSUE IS MAY 13, 2016

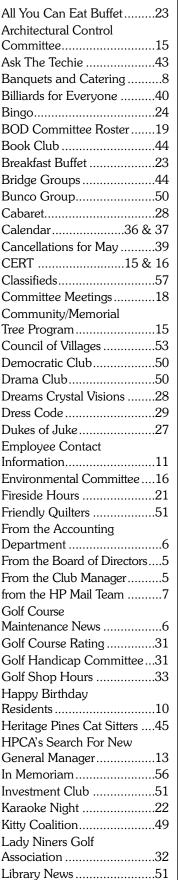
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MAIN CLUBHOUSE HOURS OF OPERATION

		=_=
	Open	Close
Sunday	7:00 a.m.	5:00 p.m.
Monday	7:00 a.m.	10:00 p.m.
Tuesday	7:00 a.m.	10:00 p.m.
Wednesday	7:00 a.m.	10:00 p.m.
Thursday	7:00 a.m.	10:00 p.m.
Friday	7:00 a.m.	10:00 p.m.
Saturday	7:00 a.m.	10:00 p.m.

FRONT DESK HOURS OF OPERATION

	Open	Close
Sunday	CLOSED	ALL DAY
Monday	9:00 a.m.	5:30 p.m.
Tuesday	9:00 a.m.	5:30 p.m.
Wednesday	9:00 a.m.	5:30 p.m.
Thursday	9:00 a.m.	5:30 p.m.
Friday	9:00 a.m.	4:30 p.m.
Saturday	9:00 a.m.	4:30 p.m.

Please note that the front desk will not take any transactions 30 minutes prior to closing in order to complete end of day paperwork.

FITNESS CENTER HOURS OF OPERATION

	Open	Close
Sunday	6:30 a.m.	5:00 p.m.
Monday	6:30 a.m.	10:00 p.m.
Tuesday	6:30 a.m.	10:00 p.m.
Wednesday	6:30 a.m.	10:00 p.m.
Thursday	6:30 a.m.	10:00 p.m.
Friday	6:30 a.m.	10:00 p.m.
Saturday	6:30 a.m.	10:00 p.m.

SWIMMING POOL HOURS OF OPERATION

	Open	Close
Sunday	6:30 a.m.	10:00 p.m.
Monday	6:30 a.m.	10:00 p.m.
Tuesday	6:30 a.m.	10:00 p.m.
Wednesday	6:30 a.m.	10:00 p.m.
Thursday	6:30 a.m.	10:00 p.m.
Friday	6:30 a.m.	10:00 p.m.
Saturday	6:30 a.m.	10:00 p.m.



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FROM THE CLUB MANAGER



By Bill Crusselle, Club Manager
During the past month I have been contacted by so many of you either by email or by just coming up to me at the Club to congratulate me on being hired as the permanent Manager here

at Heritage Pines. I have been truly humbled and I am so appreciative of your comments and kind words. Heritage Pines is a wonderful community and has so much to offer each and every resident. With every effort, every day, the staff and I will try and meet and exceed your expectations. There will certainly be times when that may not happen but we ask that you be patient as we navigate our way and make decisions that will make the community a better place to live.

As the busy season winds down, we are seeing two major projects come to completion. The road project is completed. We met with the asphalt company and engineer in mid-April to go over the punch list and density testing of the asphalt. As of the deadline for submitting articles for publication last month, no payment to the asphalt company had been made and there was still some discussion on the price deductions which are common in jobs this big. The second project that has been completed is the installation of the reclaimed water system.

This spring and summer we will begin to work on the sprinkler system improvements on the golf course. These improvements will be done to replace and relocate sprinkler heads in areas of the golf course which are not getting the proper coverage. This work

will not interrupt you when you are playing golf but when completed should really improve the conditions of certain areas of the golf course.

Last month the Board received the recommendations from the Committee on Committees concerning the realignment of the current committees of our community. If approved by the Board in April's Board, the committees will be busy making any changes if necessary and rewriting their Charters to align with the new committee structures.

Thank you again for the opportunity to serve you and be a member of the team here at Heritage Pines.

FROM THE BOARD OF DIRECTORS



By Bob McGough, HPCA Board President

There are times when change is difficult and management change is one of the most difficult challenges facing management. As all of you recognize, Heritage Pines is embarking on an

aggressive program of change. Long Range Planning, Development of a Strategic Plan, realignment of committees and a continuing effort to improve those amenities that brought most of us here. Complicating the scenario are the facts that you are faced with a new Board of Directors and a new General Manager.

As of the end of February you voted three new Directors to the Board and several weeks ago this Board selected a new GM. Over the next several months this new organization will continue to come together as a team and continue to focus on the future as we address the daily issues that face any HOA.

Continue to next page

"OPT OUT OF PAPER STATEMENT" REQUEST FORM

Heritage Pines residents will soon have the option of having monthly club charge statements "emailed" instead of receiving paper statements in the mail or viewing statements online.

Please update/verify email address and sign below if you wish to **OPT OUT OF PAPER STATEMENTS** and receive a monthly email:

Member #:	Member Name:	
Email Address:		
Member Signature:		Date:

FROM THE BOARD OF DIRECTORS cont'd

One of the first priorities is to review the report of the Realignment Committee and address their recommendations. Hopefully by the time you read this article, the realignment of the committees will be underway and we will be selecting committee chairs and members. I hope that we will attract a lot of volunteers for these committees. There is so much untapped talent that resides in our community and we hope we can attract many of you to join us as we move forward to make our community one that is looked up to as one of the places to live in Florida.

On April 25th we began to prepare future volunteer leaders, a first step to provide leadership training to those who may become a committee chairman, Board member, or fill some other leadership position within our association. I certainly hope this effort is a success.

Bill Crusselle Jr., our new GM will play a major role as we move forward. Bill's extensive experience and demonstrated performance over his long career make him a welcome and valuable addition to our team and the Board looks forward to a long and beneficial relationship with him.

There are always bumps in the road as we adjust to each other and we can expect that not every resident necessarily agrees with our approach. Some will continue to protect their territory and refuse to accept change.

We won't forget that we elected this Board to represent all of the residents, not the select few.

FROM THE ACCOUNTING DEPT.

If you are already signed up for paperless statements and have not received your statement, please contact Terri Delaney at terri.delaney@heritagepines.net. I can verify your email is correct. You may also want to check your junk e-mail for a statement delivery.

Please also remember, when paying by check make sure to place your Heritage Pines Member ID# in the memo line. If you happen to be paying for; your neighbor, friend or family member, please place their Last Name and ID# on check. When paying your club charges and homeowners fees please make sure that you pay on separate checks. When paying your monthly village payment, please make sure this is made payable to your Village not Heritage Pines. This will ensure that your check is posted properly. Thank you in advance for your cooperation.

TREASURER'S REPORT



By Randy Doolittle, Board Treasurer

- > Total Revenue for March is \$417.000.
- ➤ Total Expenses for March is \$377,000.
- ➤ Year to date Net income (profit) for the association is \$134,500 over our budget by \$39,000.

- ➤ Year to date Food and Beverage income is \$25,000 under budget, meaning a loss to budget.
- > Year to date Golf income is \$254 under budget.
- ➤ March Reserves Balance is \$1.7 million...and is the same as last month.
- ➤ March Total Operations balance is \$1.2 million and is the same as last month.
- > FTE's for March: Budget: 75 Actual: 69

The capital account is \$200,000 as budgeted. To date, no capital monies have been spent for fiscal year 2016. We are now three months in to the fiscal year. The Association is in good health.

GOLF COURSE AND GROUNDS DEPARTMENT NEWS

Greetings from the grounds maintenance department! The course and grounds are finally emerging from our winter dormancy period. Fertilizers are being applied to all areas of the course and common grounds to help take advantage of the warmer weather. We aerated and topdressed the greens with sand following our Heritage Pines Men's Member/Guest Tournament. The goal of aerification is to relieve soil compaction caused by cart traffic. Among the many benefits derived from this procedure are improved root development and soil porosity, improved mineral uptake by the turf plant and additional oxygen within the soil profile. The end result is an overall improvement in turf quality with fewer weeds. Sand topdressings allow for a smoother surface, which is of the utmost importance in putting green maintenance. Currently we are aerating our fairways, roughs and tees. Our Community Golf Course Tour last month was a success. Many thanks to Linda O' Leary and the 84 or so residents that participated. Looking forward to our next ride! We have begun to receive RFP Requests for our redesign of the facility entrance. We should have a firm selected by the end of the month. We hope you are enjoying the spring weather and we look forward to seeing you soon on the property!

RESIDENT SERVICES & SUPPORT



By Charles Gaffka, *Manager* chuck.gaffka@Heritagepines.net

Hello to Everyone in Heritage Pines Community. Just to let everyone know, we now have a new Emergency backup cell phone at the

Gate House. Only used when phones are not working, our new number is (727-236-0591).

To Stay Safe Walking, Follow These Rules Of The Road:

By Wendy Bumgardner, Walking Expert

Walk Facing Traffic

If there is no sidewalk and you must walk on the side of the road, continue to next page

RESIDENT SERVICES AND SUPPORT cont'd

choose the right side where you are facing oncoming traffic. This gives you the best chance to see traffic approaching closest to you and take evasive action when needed.

Cross Safely

Mom was right: look both ways before crossing any street. At controlled intersections, it is wise to cross only when you have the pedestrian crossing light, but even then, drivers and bikers may have a green light to turn and won't be expecting you to be in the crosswalk. Make eye contact with any drivers who may be turning. Give them a wave. Make sure they see you. In a carwalker interaction, you can only lose.

Walk Single File

Unless you are on a sidewalk separated from the road or a wide bike lane, you should walk in single file. This is especially important on a road with lots of curves, where traffic has only a split second chance of seeing you before hitting you. While it can be enjoyable to walk down the road two to three abreast chatting merrily, drivers don't expect it and you may lose your best walking buddies.

Stay Aware of Bikes and Runners

Share the road and path with bikes and runners. Bike riders should alert you when approaching from behind with a bike bell or a "passing on the left/right." Listen for them, and move to walk single file, allowing them to pass safely. Runners should also call out for passing. Bike-walker collisions can result in broken bones or head injury for either — and you aren't wearing a helmet.

Walking After Dark

Be Visible: Wear bright colors when walking in daytime. When walking at night, wear light-colored clothing and reflective clothing or a reflective vest to be visible. Drivers are often not expecting walkers to be out after dark, and you need to give them every chance to see you. Be just as cautious at dawn or twilight, as drivers still have limited visibility or may even have the setting or rising sun directly in their eyes.

Be Predictable

Make a practice of staying on one side of the path while walking rather than weaving randomly from side to side. Watch your arm motions, or you may end up giving a black eye to a silently passing walker, runner or biker.

Keep the Volume Down

Don't drown out your environment with your iPod. Keep the volume at a level where you can still hear bike bells and warnings from other walkers and runners. Your audiologist will also thank you.

Hang Up and Eyes Up

Chatting or texting on a mobile device while you walk is as dangerous as doing those things while driving. You are distracted and not as aware of your environment. You are less likely to recognize traffic danger, passing joggers and bikers or tripping hazards.

Dangers of Distracted Walking

Walk Dogs on Short Leashes: I've seen many tragedies of dogs

running out into traffic or getting into a fatal dog fight either off leash or on a very long leash. Don't trip up other walkers or bikers with poor control of your pet. Keep your pet and yourself safe by learning proper leash walking.

Know When to Stop Walking

Heat sickness, dehydration, heart attack or stroke can strike walkers of any age. Learn the symptoms of medical emergencies and carry a cell phone to dial 911.

Be Aware of Stranger Danger: Choose your walking route for paths frequented by other walkers, joggers and bikers. If you see someone suspicious, be prepared to alter your course and call 911, go to another residents home to avoid them. Acting alert and aware can convince bad guys to choose an easier target.

Here is a list of our incidents report for the month of March 2016!

Courtesy calls made for garage doors open after midnight. (Also if you want to leave your garage door open for the night, just let us know and we will not call you and wake you up. Please check garage doors before going to bed.): (66)

Sheriff on grounds (Routine Inquiries): (6)

Fire Trucks and/or Rescue Workers, and/or Ambulances: (33)

(Just a reminder for residents, when coming in the visitor lane or barcode does not work, It is required for Resident Service and Support to see residents I.D.)

Overnight warning tickets, Disabled parking: (15)

Street lights reported out: (1)

Vehicles, left dome light on. Reported: (2)

Golf cart left out side with clubs at night time: (1)

Speeding tickets; in community for speeding: (Clocked, submitted for varification), (02)

submitted for verification): (93)

Total number of vehicles on radar for the month: (1775)

FROM THE HP MAIL TEAM

To all the residents of Heritage Pines, I just wanted to clarify a couple of things. Some of you have Kim as your carrier, and some of you have Abdul. The last time I wrote, I signed off, "from your mail team," and that seemed to cause some confusion. There are two routes in here, Kim is the regular on one, and Abdul is the regular on the other. Abdul's regular day off is Friday. Kim's regular day off is Tuesday. (This is subject to change in May when our routes go to season.) Effective Sunday, April 10th, we have learned that the cost of a first class stamp is going to decrease to .47 cents. The current "forever" stamps are always good on a first class letter no matter how the price changes. And you cannot get a refund on stamps you currently have. We have already been getting that question. Also for you "global" mailers, the global stamp is going back down to \$1.15. I hope this helps! I am hoping for some feedback on this, also wondering if you would like me to keep you informed of the vacation weeks for Abdul, and Kim, just in case you want to know. Let me know when you see me if you like this idea, or really aren't concerned. I would like to add one more bit of

FROM THE HP MAIL TEAM cont'd

information on "The journey of the Pines" newsletter. It is being done for you, and mailed to you for absolutely zero cost. Celeste and Sir Speedy are working very hard to get it to you at the very closest to the first of the month as possible. The steps involved in getting it to you are greater. As it is published, then printed, then addressed, then sticker sealed (I know, it doesn't always hold). Then Sir Speedy sends them to Tampa, where they have to be sorted into both routes, then trucked in many, many tubs to our Hudson post office, where we get them ready for delivery the very same day. So please don't point blame to the office staff at Heritage Pines, Sir Speedy, or your letter carriers. I want to wish all the snowbirds a very safe journey back North, and until next time, I hope you all have a Blessed summer. Thanks for reading! Kim

REMINDER FROM MANAGEMENT

Just a reminder that all residents need to tell any vendors or guests that come to your home that the back gate is for residents only and that a bar code is necessary to open the gate to leave the community

Please remember that golf carts are to stay away from the greens on the golf course. Residents who live on the golf course have seen golf carts drive up to the edge of the green and in some cases actually drive across the green surface. Anyone who sees this happen, please get the number on the cart and call Ricky Weber in the golf shop or Bill Crusselle in his office so they can follow up and try to keep this from happening in the future.

WELCOME HERITAGE PINES RESIDENTS!

On behalf of the staff at the Clubhouse, and the entire Heritage Pines Community, we would like to welcome and recognize the following happy new homeowners and renters!



Ernest Foldvari & Patty Anderson in Grand Pines Village
Wilson 'Red' & Sonia Hall in Hill Top Village
Scott & Debby Schwirian in Country Green Village
James & Janet Mitchell in Whispering Pines Village
Jerry & Jane Melito in Scenic Pines Village
Bob & T. Black Kuhar in Winding Way Village
Sherrill Rhodes & Zoltan Varga in Majestic Pines
James & Janet Mitchell in Whispering Pines Village
Howard & Kathryn Green in Country Green
Harry & Dusty George in Pine Grove Village

Reminder to new residents: Please make sure you contact Dineen "Dee" Robinson at the Clubhouse to schedule your new homeowners orientation. This meeting will provide you with very important information regarding the community, rules & regulations, and the Clubhouse.



HOLIDAY PARTIES • SPORTING EVENTS • FAMILY GATHERINGS

CORPORATE EVENTS • GRADUATIONS • BIRTHDAYS

SHOWERS • MEMORIAL LUNCHEONS • AND SO MUCH MORE!

Are you looking to hold a birthday or anniversary? Perhaps your village would like to host a monthly social or special event? The Clubhouse at Heritage Pines is open to all residents who wish to hold an event, or sponsor an event for a friend or family member. Nestled in serenity, amongst our picturesque rolling hills, lakes, fairways, and famous pine trees. Heritage Pines is the ideal spot for a resident to host any and every event they desire. We pride ourselves on being professionals in the event industry. From our unique and delectable menu creations, to our knowledge of décor, entertainment, and exceptional guest service, your guests will remember your event at Heritage Pines for years to come. Whether hosting an intimate affair, luncheon, golf tournament, or lavish party, we are confident that our commitment to quality and attention to detail will exceed your expectations and provide you with a memorable and enjoyable event.

Thank you for allowing us to be a part of your event planning endeavors. We would be honored to answer any questions you may have about our menus, services, grounds, and facilities. Should you have any questions, please don't hesitate to contact us. We look forward to creating a lasting relationship with you while helping to coordinate your very special day. If you have any questions, or would like to inquire about an event, please contact Mike Russell at the Clubhouse or by email, mike.russell@heritagepines.net

Heritage RECYCLIC PROCESIA

Heritage Pines Community proudly participates in the Pasco County Recycling Program. Please remember that pickups within our community take place on the 2nd and 4th Wednesday of each month. Here is some information regarding what we can and cannot recycle, along with the dates you can expect recycling pick up in our community:

YES!

- ✓ All Plastics Numbers 1,2,3,4,5,and 7
- Glass Containers clear, green, brown
- ✓ Steel Cans
- All Aluminum cans can go in trailer by the HP Golf Cart Barn





NO!

- × Food Waste
- × Paper Cups
- × Styrofoam
- × Plant Material
- Waxed Cardboard
- Plastic Binders
- × Carbon Paper
- × Food Wrappers
- × Paper Towels
- × Photographs
- × Hazardous Waste

May 25th
June 8th
June 22nd
July 13th
July 27th
August 10th
August 24th
September 14th
September 28th
October 12th
October 26th
November 9th
November 23rd
December 14th

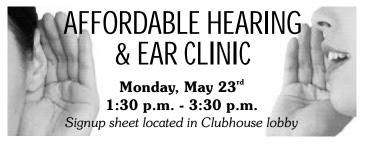
May 11th

Please remember this is a county program and the dates are subject to change.

HAPPY BIRTHDAY TO THE FOLLOWING RESIDENTS!

							4
Lawrence Corbett	May 1	Ronald Osipoff	May 8	Anne Sherman	May 16	Hanny Blatt	YI EWI
Jan Kosh	May 1	Donald Simon	May 8	Elmer McGuire	May 17		
Pamela Lewan	May 1	Zofia Caiazzo	May 8	Pamela Annicella	May 18	Jeff Carter	May 25
Debbie Richard	May 2	Mary Denney	May 8	Patricia Davies	May 18	Jim Hellenga	May 25
Kathleen Bello	May 3	Clifford D. Jackson	May 8	Christine John	May 18	Skip Skinner	May 25
Jan Hartley	May 3	Wayne Knaust	May 9	Lois Kremer	May 18	Janet Pellerito	May 25
Michael McCann	May 3	Sheila MacLeod	May 9	Bill Schilling	May 19	Doreen Loska	May 26
Larry Churchill	May 3	Gary Tackaberry	May 9	Toni Arevalo	May 19	Michael Pratt	May 26
Sherrie Knaust	May 3	Judy Nelson	May 9	Jan Beatty	May 19	Marcia Henry	May 26
Judy Krall	May 3	Sherryl Cook	May 10	Rosemarie La Paglia	May 19	Cathy Pisano	May 26
Gary Bartz	May 4	Michael Cubine	May 10	Linda Langevin	May 19	Elaine Pratzner	May 26
Michael Denny	May 4	Edward Maroulis	May 11	Marie Leighton	May 19	Laurie Rhodes	May 26
John Gavaghan	May 4	Diane Cummings	May 11	Diane Cummings	May 20	Raymond Russell	May 27
Tony Vinci	May 4	Daniel Hurley	May 12	Gerald Vandervlis	May 20	Robert Ward	May 27
Jane Melito	May 4	Edward Soliwoda	May 12	Dianne Atkins	May 20	Ann Ely	May 27
Bruce Harris	May 5	Patricia McGrath	May 12	Chris Guggisberg	May 20	Lucille Homowitz	May 27
Scott Schwirian	May 5	Frederick Roth	May 13	Cathy Delutri	May 21	Delores Quinn	May 27
Victoria Milton-Stewar	t May 5	Bob Urdzik	May 13	Barbie Riina	May 21	Linda Vicario	May 27
Julie Hanson Pedersor	n May 5	Zietta Ferris	May 13	Carol Kutchey	May 21	Alan Lowe	May 28
Paula Croom	May 6	Colene Legere	May 13	Jack Nelson	May 22	Barbara Sachs	May 28
Mark Homowitz	May 6	Concetta Buffa	May 14	Marcia Gerber	May 22	Janet Kump	May 28
Harold Olson	May 6	Frieda Regbar	May 14	Diane House	May 22	John Baggett	May 29
Gail Blahnik	May 6	Marty Sabatino	May 14	Erika Wehner	May 22	Pat Brown	May 29
Maggie Buck	May 6	Mary Taube	May 14	Tony deMattei	May 23	Erik Jonasson	May 29
Fletcher Chambers	May 7	Bonnie Covell	May 14	Shirley McKinney	May 23	Carolyn Albritton	May 30
Robert Moyes	May 7	Nora Durkee	May 14	Joseph Aucoin	May 24	Susan Casey	May 30
Claire Rogers	May 7	Tim Rumptz	May 15	David Rickard	May 24	Carol Brooks	May 31
Edna Lennox	May 7	Meg Eichler	May 15	Joseph Tringali	May 24	Lenny Kalin	May 31
Ronald Cooper	May 8	Gerry Gropp	May 15	Sally Fitzpatrick	May 24	Terry Lucas	May 31
Tom Dana	May 8	Marilyn Mitchell	May 15	Helen Lockwood	May 24	Elizabeth Desrosieres	-
Jay Kramer	May 8	Fred Hughes	May 16	James Brom	May 25	Bonnie Wirth	May 31
-	-	8	-		-		-

If you do not see your birthday listed or if the information is incorrect or if you wish to have your information removed, please contact celeste.nolan@heritagepines.net. Please Note: The deadline for each months publication is the 12th of each month.



Are you having trouble hearing? Are you overdue for a checkup? Concerned about the health of your ears? Affordable Hearing has been providing this complimentary service to our residents for a couple years now. We strongly recommend signing-up, as the time slots usually go fairly quickly. This is a complimentary clinic for all residents of Heritage Pines to take advantage of. Some of the services being provided include: Video Otoscopy examination to check for Ear Wax, Ear Wax Removal, Hearing Screening, Clean and Check Hearing Aids, One Complimentary Pack of Hearing Aid Batteries.

VISION & EYE HEALTH CLINIC

Monday, May 2nd 9:30 a.m. - 11:00 a.m.

Signup sheet located in Clubhouse lobby

Everyone's vision can change with age. Some changes are normal, but losing one's vision is not a normal part of getting older. Healthy Vision Institute will be visiting Heritage Pines to provide complimentary screenings to residents. With age, everyone is at a higher risk of developing glaucoma, macular degeneration, cataracts, and other eye-related

diseases. There are no early warning signs or symptoms before they become serious.

EMPLOYEE CONTACT INFORMATION

If ever a situation arises, or you just have a question or concern, below is the contact information for the employees who can help you.

Employee Name	Position/Department & Responsibilities	Telephone Extension (727) 861-778	Email 4
Bill Crusselle	Club Manager	Ext. 19	bill.crusselle@heritagepines.net
Marcia Merle	Accounting Manager, Human Resource	es Ext.17	marcia.merle@heritagepines.net
Kim Norton	Property Manager, Common Ground Issues, HPC Village Matters	Ext.13	kim.norton@heritagepines.net
Mike Russell	Food & Beverage Manager, Resident Event & Activities Director, Banquet/Catering & Special Events, Clubhouse Room Scheduling, Ticket Refu ALL "Attention Residents" Informatio	, unds,	mike.russell@heritagepines.net
Terri Delaney	Bookkeeper, Accounting Issues, Assistant Controller, Village Property Man	Ext.11 ager	terri.delaney@heritagepines.net
Dineen "Dee" Robir	Assistant Property Manager, ACC, Resolutions, Violations, New Homeowners	Ext.14	dineen.robinson@heritagepines.net
Celeste Nolan	Administrative Assistant, Architectural Control Paperwork, Renters Orientation, E-Bulletins & Email Password Issues, ALL Newsletter information	Ext.12	celeste.nolan@heritagepines.net
Fireside Dining	Reservations & To Go Orders	Ext.35	
Gary Wind	Facilities Manager, Clubhouse Maintenance	Ext.41	gary.wind@heritagepines.net
Ricky Weber, PGA	Head Golf Professional, T-times, Chelsea, Golf Issues, Director of Instruction	Ext.25 (813) 469-8290	ricky.weber@heritagepines.net
John Burns	Golf Course Superintendent		john.burns@heritagepines.net
HP News	Please send ALL committee posting to the mentioned email address		hpnews@heritagepines.net
Clubhouse Front De	sk Event and general information		frontdesk@heritagepines.net
HPCA Services & Su	pport Visitor Admittance Vendor Admittance	(727) 862-9288	gatehouse@heritagepines.net



THE HPCA'S SEARCH FOR A NEW GENERAL MANAGER

By Mark John, Grand View Village, Member GM Search Committee

When the Association began the process of searching for a new General Manager for HPCA, the Board and the Search Committee understood that there were multiple objectives to be achieved.

The first objective was to ensure a search process which would set the standard for integrity. No corners would be cut; and no compromises would be made which would undermine the process.

The second objective was to ensure a process which would produce the highest quality candidate for HPCA to consider. The search would be national, with specific geographic areas being targeted.

The third objective was communication. Regardless of whoever the Board's final selection became, a record of the process would need to be communicated to association Membership for all to identify with. Written in a Frequently Asked Questions (FAQ) format, the article below outlines the process which was followed, along with the contributing factors which impacted our search. These contributing factors have been validated with the search firm and we present them as factual elements of our search process, not as speculation.

Q. How long has the GM Search process been going on?

A. The process began in November 2015 with the interim search and the appointment of our Interim GM. Following the Interim GM's appointment in early December, efforts to find the permanent candidate began. The process lasted five months in total.

Q. How many people were involved in the search?

A. For the interim search, there were six people involved – three Board members and three residents. For the permanent search, there were five people involved – three Board members and two residents.

Q. What qualifications did these people have to be involved in the GM search?

A. Members of the GM Search Committee represented multiple experiences which contributed to the search process including successful experience in hiring Association employees at the Director, VP and CEO levels; along with experience with senior-level corporate hires; and experience in cultivating long-term

employees. Plus, for the first time, HPCA hired an outside search firm to facilitate the search process. This search firm was GSI.

Q. Why did HPCA hire an outside search firm?

A. HPCA has not used an executive search firm for GM searches in the past and has hired individuals who were often incapable of fulfilling the responsibilities of the role. Given our history of failed attempts, the Board made the decision to hire an outside firm to help manage the process for us and properly vet qualified applicants.

Q. What are the benefits of using an outside search firm?

A. HPCA determined that ensuring the integrity of the hiring process was just as important as finding the right candidate for the position. The search firm ensured that we met all of our objectives. Access to a national, qualified pool of candidates was also a realized benefit.

Q. Did we waste money by using a search firm since we hired the person who was already our Interim Manager?

A. NO. Using a professional search firm was to the advantage of HPCA. Anyone interested in the permanent position was required to apply through the outside search firm in order to ensure proper vetting and fairness. This supported the integrity of the search. Each candidate was thoroughly screened by the search firm prior to being reviewed by the HPCA search committee. The process allowed us to remove any influence, favoritism, or manipulation of the process and helped to ensure that only the best candidates were produced for consideration. This supported the integrity of the candidates.

Q. Aside from supporting the integrity of the process, why was using a search firm the right decision for us this time around?

A. The search firm that we used provides HPCA with a two year warranty on this GM placement. If for some reason the GM and HPCA part ways within two years of employment, the search firm will reinitiate the search for the Association at no cost. This warranty serves as additional insurance in the event that something unforeseen occurs.

Q. How many people applied for the position?

A. Nearly 50 individuals applied for the GM continue to next page

NEW GENERAL MANAGER SEARCH cont'd

position during the entire search process. There were six individuals reviewed by the interim search committee - two individuals were interviewed for the interim GM position. For the permanent search, a national search produced approximately 42 applicants. Of those applicants, the firm interviewed 15 individuals. From those 15 interviews, the search firm produced two candidates for review by the search committee. Between the interim search and permanent search committees, a total of four candidates were interviewed for the position of GM. One candidate clearly stood out.

Q. What was HPCA's search criteria?

A. The Search Committee and the search firm worked with specific criteria regarding the search in order to find candidates with:

- A combination of HOA, Club and Golf experience and successes (non Condo)
- Experience in Sunbelt regions similar to ours FL, NM, AZ, TX, etc. so there would not be a learning curve regarding our environment
- Experience within a community with seasonal residents
- Direct experience with Food and Beverage operations
- Direct experience with Golf operations
- Experience in building efficient teams of employees and providing effective leadership

Q. Why were there only four candidates produced by the search?

A. In addition to very specific criteria for our candidates to possess, there were other contributing factors which included:

- HPCA's location Hudson is located too far from Tampa to attract many qualified people. HP is not the type of property that will launch a new Managers career or is considered a premium property.
- HPCA's history of churning through GM's this is a Red Flag for those planning their next career step.
- HPCA's negative web presence MyHeritagePines showed an unsavory portion of HP to the outside world on how we treat our staff and fellow residents. This website has hurt the Association. This is another Red Flag for those planning their next career step.
- Broadcasting recorded HPCA meetings on YouTube many of which demonstrated disrespect and mistrust has shaped negative impressions of HPCA.
- Our inability to compensate Senior staff at current market values is also a factor.

Q. How do you know that the Interim GM is right for the job?

A. The Search Firm validated the Interim GM's candidacy through their own rigorous filtration process – the same process used for all candidates. Additionally, the Search Committee administered a special Assessment to help measure the Interim GM's contribution to HPCA. The Assessment, addressing 19 different areas, was given to the members of the Board to complete; and it was administered to seven of the GM's direct-

reports by the search committee. Results of the Assessment unanimously showed high scores in areas including leadership, integrity, communication, problem solving, management, responsiveness, and motivation. Comments provided through the Assessment by HPCA Staff and Board could not have been more positive.

Q. How do we know if this GM is going to stay?

A. Obviously, there are no guarantees. However, we know that for HPCA to be successful, we must hire the most competent people and then let them do their jobs. HPCA has a long history of micromanagement – at both the Board and Committee level - and this activity significantly hurts our organization. We have now hired a highly capable GM with a documented history of successes and accomplishments. We must trust him to lead us toward the community that we desire for ourselves and for future residents and not interfere with this process.

Q. How will we know if our new GM is being successful at Heritage Pines?

A. HPCA Members must recognize that the success of our new General Manager is tied to the success of HPCA. Through HPCA's forthcoming Strategic Plan, we will be connecting staff performance to the priorities of the Association and measuring performance on an ongoing basis. The GM will be able to make real-time adjustments to correct negative variances in budget on an ongoing basis.

LIFESTYLE COMMITTEE

Planned Workshops - The Committee has many craft type workshops planned over the coming months. They are:

May 2nd: 10:00 – 1:00, Paracord Bracelets for the Troops – Barbara Schmittzel

May 18th: 10:00 – 1:00, Paper Bead Necklace – Marie Walker

In October there will be another Pumpkin Decorating Workshop with Hope Botterbusch. November Betty Plante will head up a workshop on creating Terracotta Pot Soldiers and also in November there will be a Holiday Wreath workshop presented by Marcy Henry.

Day At The Races – Time to get creating your amazing hats for the Kentucky Derby Party on Saturday, May 7th. We will be able to watch the Kentucky Derby live and then have some races of our own. Dinner will be in theme with the Derby including Mint Juleps. Watch for Michael's "Attention Resident" blasts for ticket price and when the tickets will go on sale.

The Packages for the Troops program continues to be very successful with shipments going out usually every other month. If you have not donated before and would like to, the barrel for food, supplies, etc. is located in the lobby. We are in need of monetary donations to cover the cost of shipping which the ladies at the front desk will be happy to take your donation, just be sure to tell them what the money is for. The community has been so supportive of this program and the soldiers send you a very big THANK YOU!

HP Lifestyle Committee Presents MAY CRAFT WORKSHOPS

Paracord Survival Bracelets for the Troops

Instructor: Barbara Schmittzeh May 2, 2016 from 10:00 a.m. to noon HP Craft Room

Recycled Paper Bead Necklace

Instructor: Marie Walters
May 18, 2016 from 10:00 a.m. to 1:00 p.m.
HP Craft Room

Sign Up on the sheets provided in the HP Clubhouse Lobby. Be sure to take a supply sheet provided there. For more information contact Hope Botterbusch by phone 727-233-2139 or email: esparanza2@gmail.com.

COMMUNITY/MEMORIAL TREE PROGRAM

Sponsored by the Golf Advisory Committee

The Community/Memorial Tree Program provides the opportunity for our residents to purchase a tree in memory of a loved one or friend. Trees may also be purchased to honor a person or because you wish to donate one in your name to beautify our community. They can also be purchased as a gift, perhaps a birthday or anniversary idea. Prices vary according to the type and size of tree. Residents may choose a general location for a donated tree which can be on the golf course, along the main boulevard or in other areas of the community. The final placement of each tree will be approved by Heritage Pines maintenance facilities. Trees will be planted during the months of March/April and October/November. Please plan your purchase during the preceding months. The Community/Memorial Tree Program is headed by Linda O'Leary. Please contact Linda at 819-9207 for pricing information.

A map showing the location of all donated trees is located in the hallway by the Magnolia Room. Also, there is a book at the front desk of the Clubhouse listing information about the many trees planted throughout our community. Each page includes the names of the honoree(s), sponsor(s), tree location and type of tree. Residents may look through this book as desired.

ARCHITECTURAL CONTROL COMMITTEE

By Mike Miller, ACC Chairman

Architectural Control Manual (section 9.2 Lamppost Carriage Lighting) states: "The same carriage and style light that was installed by the builder must be used in the event it becomes necessary to change the lamppost." This section goes on to state "Lamppost light fixtures, name signs, mailboxes and mailbox posts must be the same size and style as originally placed by the builder, and must not be decorated except during

a holiday season. When re-painting of the lamppost is necessary, gloss or semi-gloss black paint must be used. The lamppost name sign must be maintained and kept on the lamppost at all times. Only one name sign is required. The name sign must display the name of the residents or the house number. Preferably, the name should be the first name(s), last name(s) or both. Signs with objectionable or offensive language must be replaced."

It has been observed that some homeowners have replaced their name sign lettering and/or numbers with different styles, colors or sizes from what was originally installed. You can order a new name sign from D'Signs 727-868-7446. If you want to order Acrylic Plastic Numbers (1"height x 1/8"thick) for your mailbox contact Woodland Mfg. at 800-705-4020 or online at: woodlandmanufacturing.com .

A new paragraph has been added to the Architectural Control Manual (section 9.4 Landscape Lighting/Flood lights/Security Lights) covering Security Cameras it states: A total of two security cameras (one in front and one in back of single family home/attached villa) may be installed. Camera colors can be white, black, or the color of the residence. Security cameras may not be directed onto other properties or onto the sidewalk or street. Security Camera must only cover the entrance to your home."

CERT

(Community Emergency Response Team)

6 Ways To Prepare For A Disaster *

- 1. Fill a fireproof box. Items should include identification and other important cards, financial records, family photos and emergency cash in small bills.
- 2. Design a disaster plan. It should include whom to contact and where to meet family members in case of an emergency. All family members should know the plan and the numbers to call. (You may obtain a copy of AMERICA'S PreparAthon! Family Emergency Communication Plan at the Front Desk at the Clubhouse.)
- 3. Make a list. Include emergency phone numbers such as 911, the local fire department, poison control, and rescue and ambulance services. Keep it in a place where you can find it fast like on the refrigerator door. (If you do not have a File of Life folder with you personal health information these are available at the Front Desk at the Clubhouse. Each household in Heritage Pines should have one of these folders attached to their refrigerator door which can be referenced in a medical emergency.)
- 4. Create a go-kit. Pack a sturdy, easy-to-carry container, such as a backpack or a suitcase on wheels, and keep it in an accessible place. To find a list of what it should include, go to ready.gov/kit (https://www.ready.gov.kit).
- 5. Turn off. Know how to shut off valves for gas, oil, water and your home's main electrical supply. Put tags on these valves so you can find them quickly, but have a professional turn them back on again, the Federal Management Agency warns.

CFRT cont'd

6. Have food and water handy. Store three days' worth of nonperishable food for each family member, plus a gallon of water daily per person. Canned food, peanut butter and energy bars are all good. Important: Don't forget a can opener as well as pet supplies as needed.

* AARP Bulletin, April/May 2016

ENVIRONMENTAL ISSUES COMMITTEE

Hazardous Waste Collection Day

The Environmental Issues Committee sponsored another very successful Hazardous Waste Collection Day on March 18th. A big Thank You goes out to all that participated in this event.

This has become an eagerly anticipated annual event that always attracts over 200 participants and collects over one ton of electronic waste and paint. The hard working and friendly crew from Pasco County Recycling Center always does a great job. Please be sure to either save all your hazardous waste (paint, electronics, household cleaners, old insecticides, fertilizer, pool chemicals, etc.) for next year's Hazardous Waste Collection Day, or bring it to:

Pasco County Recycling (727)847-8041 West Pasco Recycling Center 14230 Hays Rd., Spring Hill, Fl.

7:00 a.m. to 5:00 p.m.; Mon. - Sat. (except holidays)

Please do not dump these types of hazardous materials in the area of the paper and cardboard dumpsters! Do not make your hazardous waste someone else's problem! Act responsibly and treat the environment and your fellow residents with respect. Also, please do not throw these hazardous materials into your trash can!

Curbside Recycling Count for 2016

We have the results of this year's curbside recycling count taken during January, February, and March by Progressive Waste Solutions, and it shows approximately 50% of the households in Heritage Pines participate in curbside recycling twice a month. This count is not as accurate as the one prepared last year during the Recycle Tournament, but it gives us a pretty good idea of how we are doing one year later. I wish I could say we have improved, however, the facts indicate Heritage Pines has maintained the same percentage of recycling homes, or has possibly dropped some. Recycling helps our environment in many ways, and gives us an opportunity to improve our world for our children and grandchildren.

$Please\ consider\ ordering\ your\ Memorial\ Brick\ today.$

This Program provides the opportunity for our residents to purchase a brick in memory of a loved one or friend, a special date like your anniversary or just to denote when you came to live in this beautiful community.

You may order a brick by coming to the front desk, filling out a request form, and pay \$25.00. As soon as we receive ten brick

orders, we will place an order with the vendor. It takes about 3 weeks to receive the bricks and then they are placed in the walkways of Gazebo Park. All special requests for specific placement will be accepted. If you have a special veteran you would like to honor, we have an area called the Veterans' Walk.

LONG RANGE PLANNING COMMITTEE

By Pat Liston, Chairman, Long Range Planning Committee

Attention Newcomers and Focus Group Attendees:

Data Update: We have yet to receive a report back from PHSC regarding the data from the questionnaires filled out by our new residents and the Newcomer's Focus Group held on March 12, 2016.

I am assured it will be completed soon. We are fortunate to have this service available to us as it allows for an unbiased analysis of the data collected. It is a service the college provides, but we are not their only request.

We know many of you are interested in knowing the results, and you can be assured it will be made available to everyone as soon as we receive it.

We appreciated all of you who took the time to tell us how your journey led you to purchasing a home in Heritage Pines. The questionnaire and the Focus Group comments provide us with data that will help us plan for the future.

There will be another focus group in the fall, and particulars will be announced as time draws closer.

SURFACING: BUILDING BETTER LEADERS



The Leadership Path for HPCA

HPCA's new General Manager, Bill Crusselle, has helped HPCA take a decisive step forward by offering targeted leadership training to its Board and Committee Volunteers throughout 2016. Designed not only for our current volunteers, these important educational programs will also be made available to anyone interested in honing their leadership skills. This will be an important part of establishing a leadership path for future HPCA leaders, while improving our opportunities for success as an organization.

"These educational programs will be made available to anyone interested in honing their leadership skills so we can begin grooming our future Association leaders." Each year, millions of dollars are spent by associations looking to improve the knowledge base of their employees and volunteers. Company executives and senior staff regularly attend professional conferences, study journals and obtain professional credentialing continue to next page

SURFACING: BUILDING BETTER LEADERS cont'd

in order to refine their skill sets. This practice helps ensure that individual contributions by company leaders will be consistent and will help support quality decision-making throughout the organization. When teams work together through a shared focus and utilize consistent processes, the risk brought on by inconsistency, poor decision-making and personal agendas begins to diminish. By investing in this important training, HPCA will become more proficient in its ability to anticipate changes and make the necessary course corrections to keep the Association healthy and sound.

HPCA has implemented a costeffective, yet relevant way to bring this educational content in-house for all interested HPCA Members to experience. Through a combination of both live content being provided by outside consultants and recorded content delivered via the Internet,



HPCA will be able to offer an ongoing schedule of educational programs designed to ensure that our many volunteers utilize the most relevant skills and processes for HPCA. We begin to see new opportunities and proficiencies begin to surface within Heritage Pines.

"We owe it to HPCA Membership to train our Association Volunteers and help develop their leadership abilities," noted HPCA President, Bob McGough. "As residents, we have a vested interest in the success of our leaders now and in the future."

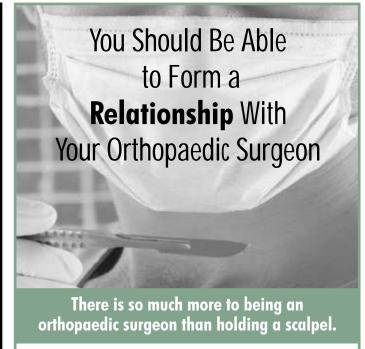
Beginning on April 25, with Board Leadership, this new leadership programming will continue throughout 2016, focusing on subjects including Board Confidentiality in a Transparent World; 10 Steps to Better Board Decision

"We owe it to HPCA Membership to train all of our Association Volunteers and help develop their leadership abilities." Making; How to Recruit and Retain Volunteers; and When Residents Aren't Always Right. Whether the program attendee is a Board member, a Committee member, or someone looking to become further involved in HPCA leadership.

these programs will address the processes, methodologies and applications which support sound decision-making and effective management of our Association resources.

With more than 333,000 HOAs of all sizes and configurations within the United States, HPCA never has to go it alone. This new training, in conjunction with the Association Best Practice database and the Industry Data and Survey database currently contained within HP's website, provides critical information that our leaders can use to keep us moving forward.

Introducing this important educational content is another part of how HPCA is becoming business-oriented in its functionality. "Professional; not Personal" is the mantra that reminds us that we must make the best decisions for the Association; and that these educational offerings should never be seen as criticism of anyone's abilities or capabilities as Volunteers or as Association leaders.





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Dr. Higgins specializes in non-operative and operative management of general orthopaedic conditions and the spine.

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COMMITTEE MEETINGS FOR THE MONTH

Please note that the meetings, times, and locations listed below are subject to change. Please make sure to check your email for meeting agendas as well. If you do not see your meeting listed, or there is something incorrect, please contact Celeste Nolan at the Clubhouse or via email at celeste.nolan@heritagepines.net to make arrangements.

Date	Time	Meeting	Location
Monday, May 2nd, 2016	10 a.m.	Lifestyle	Craft Room
Monday, May 2nd, 2016	1 p.m.	Food & Beverage	Craft Room
Tuesday, May 3rd, 2016	10 a.m.	Architectural Control	Conference
Wednesday, May 4th, 2016	10 a.m.	Strategic Planning	Conference
Thursday, May 5th, 2016	1 p.m.	Lifestyle	Craft Room
Thursday, May 5th, 2016	2 p.m.	Environmental Issues	Conference
Friday, May 6th, 2016	10 a.m.	Marketing	Conference
Friday, May 6th, 2016	2 p.m.	Greens Committee	Conference
Monday, May 9th, 2016	9 a.m.	Dispute & Resolution	Conference
Monday, May 9th, 2016	2 p.m.	Golf Advisory	Magnolia
Tuesday, May 10th, 2016	9 a.m.	Safety	Conference
Tuesday, May 10th, 2016	10 a.m.	Long Range Planning	Conference
Tuesday, May 10th, 2016	1 p.m.	Reserve Control	Conference
Thursday, May 12th, 2016	10 a.m.	Common Ground	Craft Room
Friday, May 13th, 2016	2 p.m.	Board Policy & Administration	Conference
Tuesday, May 17th, 2016	9:30 a.m.	Finance Committee	Craft Room
Tuesday, May 17th, 2016	10 a.m.	Architectural Control	Conference
Wednesday, May 18th, 2016	10 a.m.	Strategic Planning	Conference
Friday, May 20th, 2016	10 a.m.	Marketing	Conference
Tuesday, May 24th, 2016	2 p.m.	Audit	Conference
Wednesday, May 25th, 2016	10 a.m.	Strategic Planning	Conference
Wednesday, May 25th, 2016	1 p.m.	Board of Directors Meeting	PAC



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BOD COMMITTEE ROSTER FOR 2015-2016

	DOD GOMMITTEE ROOTERT OR 2010						
ARCHITECTURAL CONTROL (BOD)	AUDIT COMMITTEE (BOD)	BOARD POLICY & ADMINISTRATION (BOD)	DISPUTE & RESOLUTION (BOD)	ELECTIONS (BOD)			
Mike Miller (Chair) John Bolduc Bud Coleman Tim Gorske Pat Kennedy Deborah Layne Phyllis Scarfi	Tom Newkirk (Chair) Tim Drawbridge Richard Ferris Steve Griller Bonnie Walsh	Elaine Jackson (Chair) Sandra Cubi-Harris Ron Fuller Mark John Tony Longobardi Tony Picardi Jerry Shea	Fletch Chambers (Chair) Gloria Francis Pat Liston Pidge McCormick Gail Menery Tony Picardi Dudley Saunderson	Linda Myers (Chair) Maggie Shell Tony Walton Pat Welsh			
Alternates Dolores Houskeeper Tom Pifer							
Board Liaison: Randy Doolittle	<u>Board Liaisons:</u> *TBD	<u>Board Liaisons:</u> *TBD	<u>Board Liaison:</u> Jim Kelley	<u>Board Liaison:</u> Jim Kelley Tom Taylor			
FINANCE (BOD)	LONG RANGE PLANNING (BOD)	RESERVE CONTROL (GM)	TASK FORCE (BOD)				
Kevin McCrystal (Co-Chair) Linda McCann (Co-Chair) Russ Stefany Bill Stocking Beth Barnetson Ron Fuller Ronny Krusch Francine Raggi-Collins Bonnie Walsh Bill Stoehs Ken Nelson	Pat Liston (Chair) Francine Raggi-Collins Eva Drueding Sandra Cubi-Harris Linda Myers Tony Picardi Bruce Rampage Margaret Ryan Jerry Shea	Larry Lampe (Chair) Lou Gutfleish Arnold Karp Kevin McCrystal Ken Nelson Don Pearsall Louis Zone Staff Liaison: Gary Wind	Ron Fuller (Co- Chair) Mark John (Co-Chair) Beth Barnetson Carla Becker Janice Benedetti Edie Godleski Larry Lampe Charles Matella Ralph Pauley Tony Picardi Francine Raggi-Collins				
<u>Board Liaison:</u> Jim Kelley	<u>Board Liaisons:</u> Jim Kelley	<u>Board Liaison:</u> Ted Johnson	<u>Board Liaison:</u> Tom Taylor				

GM COMMITTEE ROSTER FOR 2015-2016

BINGO (GM)	COMMON GROUNDS ADVISORY (GM)	ENVIRONMENTAL ISSUES (GM)	FOOD & BEVERAGE (GM)	GOLF ADVISORY (GM)
DINGU (GIVI)	COMMON GROUNDS ADVISORY (GIVI)	EINVIKUINIMEINTAL 1330E3 (GIVI)	1000 & BEVERAGE (GIVI)	
Wendy Herzman (Co-Chair) Jack Brand (Co-Chair) Bunny Stampf Ellen Carreno Ann Brand Leon Silberman	Meg Amelia (Chair) Sara Brundage Linda Russell Arlene Vandervlis	Karen Rumptz (Chair) Gail Pearsall (Secretary) Sara Brundage Rich Cunha Linda Russell Annette Stanutz Pat Welsh Pat Kennedy	Phil Flynn (Chair) Carl Astuto Carla Becker Mark John Charles Matella Russ Stefany (Finance Liaison)	Lou Zone (Chair) June Bavetta Nancy Beckwith Ron Burrows Stan Ely Edie Godleski Elaine Jackson Joy Stefany Russ Stefany
<u>Liaisons:</u> Bill Crusselle	<u>Liaisons:</u> Bill Crusselle	Nancy Niarchos <u>Liaisons:</u> Bill Crusselle	<u>Liaisons:</u> Bill Crusselle	<u>Liaisons:</u> Bill Crusselle John Burns Ricky Weber Chris Ansley
GREEN COMMITTEE (GM)	LIFESTYLE (GM)	SAFETY COMMITTEE (GM)	MARKETING COMMITTEE (GM)	
Tom Aigotti (Chair) John Cooper (Vice-Chair) Jeff Edwards Dean Kitchin Fred Mooty Nancy Suter Lee Wittig Faye Wehner	June Gavetta (Co-Chair) Lynn Aigotti (Co-Chair) Ellen Carreno Sandra Cuba-Harris Wendi Herzman Mary Jasiak Denise Malleck Nancy Niarchos Betty Olsen Janette Pauley Mary Ryan Barbara Schmittzeh	Tony Picardi (Chair) Rocky Reinhold Roy Large Marge Warren Tom Collins John Delamer Wayne Alexander	Christine John (Chair) Roger Becker Fletch Chambers Kathy Kelley Bill Stoehs Lillian Stoffo Lauren Tracey	
<u>Liaisons:</u> Bill Crusselle John Burns/Chris Ansley	Barbara Warren <u>Liaisons:</u> Bill Crusselle	<u>Liaisons</u> : Bill Crusselle Gary Wind	<u>Liaisons:</u> Bill Crusselle	

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Breakfast

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Sunday: 9:00 a.m. - 1:00 p.m. Last seating at 12:45 p.m.

Please note: once a month we host a Breakfast Buffet and the a la carte menu will not be available.

Lunch & Dinner Service

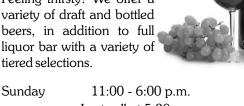
We offer an extensive menu with a variety of items; from appetizers, salads, wraps and sandwiches to Chef's specials.

Our dinner menu is available starting at 4:00 p.m.

Sunday: 11:00 a.m. - 5:00 p.m. Limited Grille Menu Monday thru Saturday: 11:00 a.m. - 8:00 p.m. Last seating at 7:45 p.m.

Bar Service & Hours

Feeling thirsty? We offer a variety of draft and bottled beers, in addition to full liquor bar with a variety of tiered selections.



Sunday	11:00 - 6:00 p.m.
	Last call at 5:30 p.m.
Monday	11:00 - 10:00 p.m.
Tuesday	11:00 - 10:00 p.m.
Wednesday	11:00 - 10:00 p.m.
Thursday	11:00 - 10:00 p.m.
Friday	11:00 - 10:00 p.m.
Saturday	11:00 - 10:00 p.m.

Last call on Monday thru Saturday is 9:30 p.m.

While reservations are not required for dining, we do suggest them. Reservations allow our staff to have your table ready when you arrive. We can accommodate large groups, but we do ask for advanced notice of parties larger than 20 people.

"WILL CALL" TICKET PROCEDURE

Are you out of town, travelling, or just plain busy when tickets for a major event go on sale? No worries, Heritage Pines is now proudly offering a "Will-Call" procedure for those residents who are unable to purchase tickets the day



they go on sale. The events and shows at Heritage Pines have become incredibly popular. So much so, that we are booking many events and shows with back to back performances. Tickets are selling on the first day they go on sale! It goes without saying, that the Clubhouse has become the hub of social activity within our community.

Here is how it works:

- 1. Email mike.russell@heritagepines.net with the following information:
 - a. Your Name
 - b. Your Phone Number (the best one to contact you on)
 - c. Your address within Heritage Pines
 - d. The event you want tickets for
 - e. How many tickets you want
 - f. Your member number
 - g. And most importantly, you must include the following phrase in your email: "Through this email, I authorize Heritage Pines to charge my member account for the number of tickets requested. I understand that this charge will show on my monthly statement."
- 2. Click Send! it's that easy...
- 3. Now, here are a few follow-ups:
 - a. Will-call tickets will be purchased AFTER all residents who have "lined-up" on the day of and received their tickets.
 - b. Only ten tickets can be purchased per resident account.
 - c. Tickets will be purchased in the order they are received.
 - d. We cannot accommodate residents who wish to be seated with anyone else, tickets will be sold to the first available seats.
- 4. Tickets can be picked up at the front desk at a time that is convenient for you!

We hope this added service comes as a benefit to you all!



Saturday Is Now... KARAOKE NIGHTI

Saturday Night is about to get a whole lot more fun! After numerous resident requests, we are adding a second night of Fireside entertainment. Karaoke Night will now be held on Saturday Nights in The Fireside from 6:00 p.m. - 10:00 p.m.! The Fireside bar will be open until 10:00 p.m. with last call at 9:30 p.m., with the kitchen serving until 8:00 p.m. Join your very talented friends and neighbors for a night of singing, dancing, and an all-around great time! There is no cost to attend, but the wait staff will be on hand to provide both food & drink

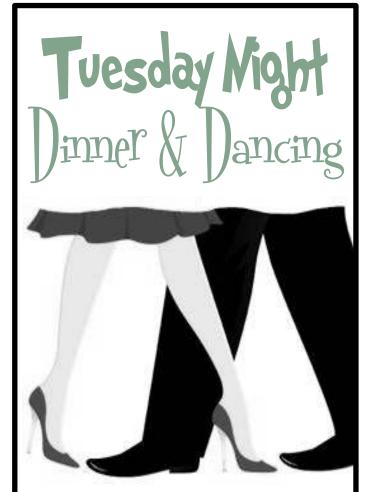
service. To reserve a table, contact (727) 861-1677! Here's a look at who we have scheduled:

Saturday, May 7th **DJ Welsh**

Saturday, May 14th **Danny K.**

Saturday, May 21st **DJ Welsh**

Saturday, May 28th **Danny K.**



Spend Tuesday Nights at The Fireside as we provide you with a variety of complimentary musical entertainers ranging from soloists to duos. Each and every Tuesday night we will host local entertainers from 6:00 p.m. - 9:00 p.m. in The Fireside. There is no cost to attend, but the wait staff will be on hand to provide both food & drink service. To reserve a table, contact (727) 861-1677! Here's who we have scheduled:

Tuesday, May 3rd **Marty Carrol**

Tuesday, May 10th **Buddy V.**

Tuesday, May 17th **Angelo Rinfino**

Tuesday May 24th **All Shook Up**

Tuesday May 31st **Fred Campbell**



ALL YOU CAN EAT BUFFETS

Start the week off with a full belly! Join us each Monday night for our popular All You Can Eat Nights from 4:00 p.m. - 7:00 p.m. While reservations are not required for dining, they are strongly suggested as these nights are incredibly popular. Reservations ensure that we are ready when you and your guests arrive. To make reservations, please contact (727) 861-1677.

FOR THIS MONTH MAY

Monday, May 2nd \$12 FAJITA NIGHT

Fireside Salad Bar (with Rolls & Butter), Seasoned Grilled Beef, Chargrilled Chicken, Sautéed Peppers & Onions, Spanish Rice, Black Beans, & and all the fixins'! And Chef's choice dessert too!

Monday, May 9th \$13 ITALIAN NIGHT

Fireside Salad Bar (with Rolls & Butter), Meatballs, Italian sausage with peppers and onions, Chef Attended Sauté Station with four homemade sauces (alfredo, marinara, rosa-vodka, pesto) and array of additional items (chicken, shrimp, fresh vegetables). And Chef's choice dessert too!

Monday, May 16th \$16 CARVED PRIME RIB

Fireside Salad Bar (with Rolls & Butter), Chefs Carving Station with Seasoned Slow Roasted Prime Rib Au Jus, Baked Potato Bar (traditional baked potato with a variety of toppings), Seasonal Vegetable. And Chef's choice dessert too!

Monday, May 23rd \$14 SEAFOOD NIGHT

Fireside Salad Bar (with Rolls & Butter), Broiled Cod Filet and shrimp (white wine, & lemon butter), Maple Glazed Salmon, Roasted Potatoes, house rice, and Seasonal Vegetable. And Chef's choice dessert too!

Monday, May 30th \$12 MEMORIAL DAY BBQ

Fireside Salad Bar (with Rolls & Butter), BBQ Chicken, Pork Ribs, Roasted Potatoes, buttered corn on the cob, cole slaw, pasta salad, and corn bread.

And Chef's choice dessert too!



MOVIE Sou are invited! NIGHT WITH THE STATE OF THE STATE

Join us each and every Thursday at 6:30 p.m. in the Clubhouse PAC Room for our complimentary movie night (unless otherwise stated). Each week will provide residents with a newly released movie; almost always a hit at the box office too! As always, complimentary popcorn will be provided and the bar is open for anyone who wants to have a drink! If you would like to make a suggestion for a movie, email mike.russell@heritagepines.net. Please remember it may take a couple months to get your suggestion into our rotation.



Thursday, May 5th

2015, Drama/History • Rated R, 1hr 53min

After murdering King Duncan (David Thewlis) and seizing the throne, Macbeth (Michael Fassbender) becomes

consumed with guilt and paranoia as the tyrannical ruler of Scotland.



Thursday, May 12th

2015, Drama/Biography • Rated R, 2hr 2min With public anticipation running high, Apple Inc. co-founders Steve Jobs (Michael Fassbender) and Steve "Woz"

Wozniak get ready to unveil the first Macintosh in 1984. Jobs must also deal with personal issues related to exgirlfriend Chrisann Brennan and their young daughter Lisa. Eventually fired, Jobs launches NeXT Inc. and prepares to release a new computer model in 1988. Ten years later, Jobs is back at Apple Inc. and about to revolutionize the industry once again with the iMac.



Thursday, May 19th

EVEREST

2015, Drama/Thriller • Rated PG13, 2hr 30min On the morning of May 10, 1996, climbers (Jason Clarke, Josh Brolin) from two expeditions start their final ascent toward the summit of Mount Everest, the highest

point on Earth. With little warning, a violent storm strikes the mountain, engulfing the adventurers in one of the fiercest blizzards ever encountered by man. Challenged by the harshest conditions imaginable, the teams must endure blistering winds and freezing temperatures in an epic battle to survive against nearly impossible odds.



Thursday, May 26th

2015, Drama/Sport • Rated PG13, 2hr 30min

While conducting an autopsy on former NFL football player Mike Webster (David Morse), forensic pathologist Dr. Bennet

Omalu (Will Smith) discovers neurological deterioration that is similar to Alzheimer's disease. Omalu names the disorder chronic traumatic encephalopathy and publishes his findings in a medical journal. As other athletes face the same diagnosis, the crusading doctor embarks on a mission to raise public awareness about the dangers of football-related head trauma.



Jackpot Prizes based on attendance of 50 people or more can total \$350!

Doors Open at 1:00 p.m. Games Start at 1:30 p.m. No More Entry Once Doors Close.

Bring your friends and neighbors for an afternoon of Bingo! Cash prizes will be awarded.







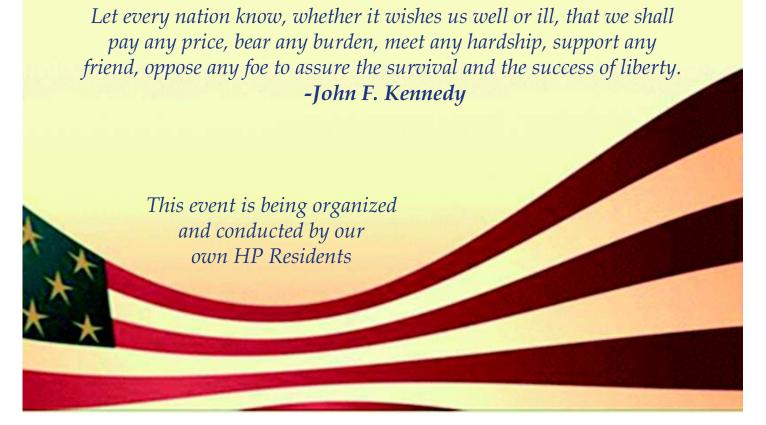
MEMORIAL DAY SERVICES

Monday, May 30th

Doors open at 12:30 p.m.

Ceremony starts at 1 p.m. sharp!

If you arrive late, use the rear entrance to avoid interruption of presentation of the colors and National Anthem.



OLD GUYS RULE

PRESENTS THÉ OMEDY SHOW

GENE MEROLA



Bally's & Tropicana, Las Vegas Carnival & Royal Caribbean Cruise Line

Performed with: Hall & Oats • Melisa Manchester The Commodores Peter Noone . Jerry Seinfield

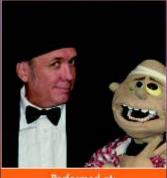
TED HOLUM



Performed at: The Tonight Show, Showtime TV Comedy Special, Comedy Tonight April Fools Live, PBS Comedy Special

Performed with: Steve Allen * Ray Charles Reba McIntire . Beach Boys Frank Vallie & The 4 Seasons

PETER HEFTY



Performed at: Hard Rock, Tampa Potawatomi Casino, Milwaukee The Palace Station, Las Vegas

> Performed with: Neil Young • Jay Leno Jerry Lewis Howie Mandel

FRIDAY,

JUNE 3rd, 2016

Ticket Price: \$17

Ticket Sale: TBA

SHOWTIME: 7:00 p.m.

DOORS OPEN: 6:30 p.m.

DUKES OF JUKE

Rhythm & Blues







JUNE 11, 2016





Tickets on Sale May 11th



Cash Bar • Doors Open at 7:00pm





Performance by Christine Joyce

Tickets: \$7.50

Tickets on Sale: TBA

JUNE 17TH 7:00 PM

DOORS OPEN AT 6:30 PM

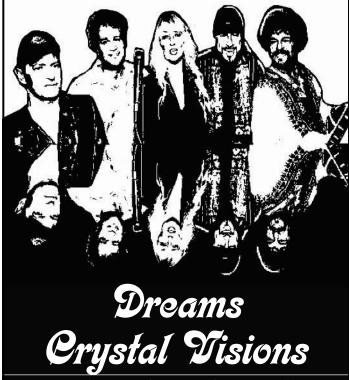
Kevin Kelly as John McVie

Eddie Jelley as Lindsey Buckingham
Katherine Douglas as Stevie Nicks
Larry Quadagno as Mick Fleetwood
John McVie Eldad Kira as the Keys of Christine McVie

Dreams Crystal Visions

a Fleetwood Mac Tribute Band

"An amazing Tribute to an Amazing Band Fleetwood Mac... Fleetwood Mac led a generation of classic rock lovers on an amazing mystical musical journey spanning almost five decades! This musical tribute captures the vibe, the sound, and spirit of an epic rock band that is still making its mark today."



a Fleetwood Mac Tribute Band

Come and see the show! July 1st in the PAC Room... Doors open at 7pm. Show starts at 7:30pm. There will be a cash bar. Get your tickets at the front desk. Tickets will go on sale May 25th. Ticket price is \$22.00.

DRESS CODE FOR DINING AREAS

As per the new Rules and Regulations passed by the HP Board of Directors, a dress code is now being implemented and enforced. The below dress code pertains to all Food and Beverage Areas: Dining Room, Bar, Lobby, and in the Magnolia Room and Pac Room (when food is being served). Below is the new dress code, please feel free to cut this

_	reference. Please make sure guests are aware of	· ·
BEFORE 4:00 P.M.	ACCEPTABLE	NOT ACCEPTABLE
MEN	 Tee Shirts Shirts with Sleeves Approved Golf and Tennis Attire Jeans Shorts, including Cargo Shorts Pants Sweatshirts and Sweatpants 	 Cut Off Shorts Sleeveless Shirts Bare Feet Swimwear Ripped, Torn Jeans, Bleached or Faded Jeans Biker Attire (Chains, Doo Rags, Biker Patches, Chaps, Biker Boots, Studded Leather Jackets, Studded Leather Pants, Biker Vests, Shirts with Biker Logos.)
WOMEN	 Approved Golf and Tennis Attire Sleeveless Collarless Tops Jeans Hats Shorts Pants Sweatshirts and Sweatpants 	 Swimwear without Cover-ups Tube Tops Bare Midriffs Cut Off Shorts Bare Feet Ripped, Torn Jeans, Bleached or Faded Jeans Water Shoes Biker Attire (Chains, Doo Rags, Biker Patches, Chaps, Biker Boots, Studded Leather Jackets, Studded Leather Pants, Biker Vests, Shirts with Biker Logos.)
AFTER 4:00 P.M.	ACCEPTABLE	NOT ACCEPTABLE
MEN	 Dress Shorts Pants Shirts with Collars Approved Golf Attire (with the exception of Henley collared shirts) Cargo Shorts and Pants 	 Cut Off Shorts Sleeveless Shirts Hats unless it is for medical or religious reasons Tee Shirts Ripped, Torn Jeans, Bleached or Faded Jeans Sweatshirts and Sweatpants

WOMFN



- Pants

- Jeans

- Jeans
- Capri Pants
- Hats
- All Dresses
- Tops, Sleeveless or with Sleeves
- Shorts, Skorts, and Skirts mid-thigh or longer

- Swimwear

- Bare Feet

- Tube Tops
- **Bare Midriffs**
- Cut Off Shorts
- Bare Feet
- Ripped, Torn Jeans, Bleached or Faded Jeans

- Biker Attire (Chains, Doo Rags, Biker Patches, Chaps, Biker Boots, Studded Leather Jackets, Studded Leather Pants, Biker Vests, Shirts with Biker Logos.)

- Water Shoes
- Fitness Attire
- Sweatshirts and Sweatpants

Biker Attire (Chains, Doo Rags, Biker Patches, Chaps, Biker Boots, Studded Leather Jackets, Studded Leather Pants, Biker Vests, Shirts with Biker Logos.)

GOLF COURSE RATING

By Bill Crusselle

Each Quarter of the year the Green Committee has the responsibility of submitting a rating of the golf course stated as Unacceptable, Fair, Good or Excellent to the General Manager and Golf Course Superintendent.

The two members of the committee chosen to do the rating for the 1st Quarter of 2016 were Fred Mooty and Ron Nemeth. Their two ratings combined resulted in the Rating Report shown below. The criteria used is stated in the Heritage Pines Technical Standards and Specifications Golf Course Maintenance Manual.

2016 1st Quarter Golf Course Rating Was Fair

Each section of the golf course was rated separately and given a rating of 1-4 as shown below.

Tees 2.94 - Fairways 2.75 - Greens 3.25 - Collars 2.99

Sand Bunkers 3.07 - Rough 1.96 - Other Hazards 2.44

To arrive at an overall numerical rating of the golf course, the ratings shown above were added together and divided by 7. The result of 2.77 is transposed into a rating of the golf course using the following parameters: Unacceptable (1-1.9); Fair (2-2.9); Good (3-3.5); Excellent (3.6-4). The practice areas and driving range were rated 2.85.

Thanks to Tom Aigotti and the Green Committee for their time and effort in doing this rating for the first quarter of the year. With the golf course in transition during the month of March when this rating was done, the rating for the second quarter should be much better as growing conditions improve.

GOLF HANDICAP COMMITTEE

By Roy Dulski

The USGA, and more locally, all the organized HP golf associations require that scores for all games played under the Rules of Golf are entered into GHIN for use in calculating a handicap index. This includes games listed played at Heritage Pines and other golf courses(posted as "Away" scores): Stroke Play (you must play out the hole), Match Play, All Best or Better Ball games, Quota Points games and any other games played under the Rules of Golf.

If you are playing a game which permits you to pick up your ball before finishing a hole, use a "most likely score" for that hole. A "most likely score" is defined by the USGA as "the number of strokes already taken, plus the player's best judgment of the number of strokes needed to complete the

hole from that position more than half the time." An example: Assume you are playing a "better of two balls" game. On a hole where you and your playing partner both receive one handicap stroke, your partner makes a great putt for a six (net five) on the hole. You are lying six on the green about ten feet from the hole. Since you can't beat your partner's six, you pick up your ball. In your judgment, you would have likely two putted from ten feet, so you should mark an x8 on your score card. Most likely score is also used for holes not played, such as at the end of a match play game. For holes not played at all(such as at the end of a conceded match play game), compute each hole score by adding the handicap strokes to the par for each hole. So if you get two strokes on a par five hole, mark down a x7 for the hole, and so on for the rest of the card.

Use "Equitable Stroke Control" (ESC), including any "most likely score" holes, to adjust your score before posting to GHIN. The adjustment for ESC is based on your handicap. In the example above, if your handicap was between 10 and 19, you may take a maximum of seven on any hole. Your ESC score for that hole would be a seven, which should, along with any other holes where you exceeded a seven, be reflected in the ESC posted to GHIN. Sometimes in organized play there is an ESC column on the score card. This column should contain your gross score adjusted for any ESC reductions. There is a table of ESC adjustments at the GHIN posting computer in the Pro Shop. Always use the course handicap derived from your handicap index. If your course handicap of 19 has been adjusted due to the competition including players from different tees to a 22, use the 19 for purposes of ESC. If you post a score on a day other than the day of play, be sure to adjust the "date of play" upon entry into GHIN, so the date reflects the actual date of play.

A score from a game designated as an official tournament(here at HP or away) must be posted as a "Tournament" or "T" score type. "Tournament" scores stay in your GHIN records and may be used in the handicap index calculation for up to a year. Do not enter your scores for Scrambles, Brambles, Four Corners, any games that allow Mulligans or any other games not played under the Rules of Golf.

If you have any questions on the above, please contact anyone on the handicap committee.

LADY NINERS GOLF

The Merry Month of May will be welcome with sunshine and busy times ahead. Some of our seasonal members are leaving to go to their homes in other parts of the country....safe journey....we will miss you! The nine hole ladies' group, which became our "Niners", started soon after the Heritage Pines community began. Mercedes Murphy, our first leader, was followed by Pat Dana, Pat Kennedy, Nancy Beckwith, Nancy Suter, Paula Routten and Mary Lucas – Nancy Suter and Nancy Beckwith having served two times each as president of the league. Barb Dornst was instrumental in setting up a computer system to regulate figures and scores. The club has remained popular to this day for women who enjoy playing the game of golf and who also like the social aspects of the Niners. We have a lot to look forward to... check your emails and bulletins for coming events of the summer.

Eighty enthusiastic ladies participated in our 2016 Member/Member tournament. Special thanks go to Cindy Carter and Sandy Schiesz and friends for their design talent in decorating the tables for our luncheon and to Betty Tincher who made the beautiful purses we found at each place setting! Many thanks to Carl Benson for patiently photographing each twosome as they arrived and for some very colorful shots of us on the golf course. Carl also presented an entertaining video slide show during our luncheon. None of this would be possible without weeks of advance planning and preparations by Cheryl Armstrong and Janet Allison with their hard-working teams. Appreciation is in order also for the restaurant staff who always manage, year after year, to serve and satisfy our large group. Thanks to all! It was fun and we'll do it all again next year

The results of that tournament are as follows:

Closest to the Line: Merry McGuire, Lois Rimassa, Rosemary Corrao, Cindy Carter, Shirley Dewar, Carol Beatty and Barb Kelley

Closest to the Pin: Cathy Stoehs, Janet Allison, Pat Haseck, Sheila Martin, Ann Campbell, Sylvia Nelson

Chip Ins: Rosemary Corrao (both weeks), Gini Reinhold, Ann Campbell, Bonnie Ary and Sara Brundage.

Black Flight Winners: 1st Place: Lois Rimassa, Maureen Bracchi 2nd: Joan Tencza, Cathy Stoehs 3rd: Cindy Carter, Sandy Schieze 4th: Phillis Siddons, Natalie Nicolai

Red Flight 1: Darlene Miller, Linda Smith 2nd: Margaret Ryan, Charmaine Oliver 3rd: Karen McArthur, Merry McGuire 4th: Dawn Sedlock, Bonnie Ary

Red Flight 2: 1st Place: Cathy Robach, Paula Routten 2nd: Barb Kelley, Janet Allison 3rd: Linda Yackley, Lynn Essen 4th: Betty Tincher, Diane Hellenga

Red Flight 3: 1st: Valerie Hillick, Rosemary Corrao 2nd: Sue Petersen, JoAnn McDonald 3rd: Daryl Maroulis, Cathy Kleinota 4th: Shirley Dewar, Pat Stelzer

Best Opportunity to Improve Award: Red Tee: Mary Lou Ballmann, Pat Dotson. Black Tee: Terri Vinci, Ellen Carreno, Maggie Shell and Claire Kelly

On March 13th, twenty one Niner and Diners played with Wellington golfers at Silverthorn. Burgers, hot dogs and salads

were served at Wellington after the game. Sandy and Bill Scheiz were the winners from Heritage Pines. This fun group, run by Gracie Ellis, plays nine holes every third Sunday of the month and enjoys dinner afterward. No handicap is needed to play and you may invite whomever you wish for a great way to spend a Sunday afternoon. The next Nine and Dine will be on May 15th.

Save the dates of Tuesday, Oct. 25th and Wednesday, Oct. 26th for our golf get-a-way at Carrollwood Golf Club and Resort. The Niners' Social Committee and Board members made a trip on April 6th and met with the condo manager, food and beverage manager and golf pro. They were delighted with what they saw. It is a beautiful setting with great amenities. The price is \$275.00. Consider getting your foursome to room together and sign up. The first 48 ladies are guaranteed a spot as we reserved 12 condos. We will be doing a sign up for extra condos on an as-needed basis. A deposit of \$100.00 will be needed early because this is a very popular spot and will fill up quickly. Sign-up sheets will be available at pre-golf meetings or in the pro shop.

Statistics for the month of March:

March 1:

Birdies: Carol Babenzien #6, MaryLou Ballmann #8, Sara Brundage #14, Judy Gamble #5, Chris Krohn #14, Merry McGuire #14

Chip-Ins: Margie Broskey #5, Maggie Dorfer #7, Natalie Nicolai #9, Gini Reinhold #3

Under 50: Lorraine Fordanich 43, Nancy Stark 49

March 8:

Birdies: Gracie Ellis #11, Barbara Tharp #14

Chip-Ins: Gracie Ellis #11, Babs Mayleben #7, Joanne Neil

#4, Nancy VanPelt #1

Under 50: Dianne Estensen 49

March 15:

Birdies: Janet Allison #14, Lynn Esson #17, Dawn Sedlock

#14

Chip-Ins: Sylvia Nelson #1

March 22:

Birdies: Daryl Maroulis #5

Chip-Ins: Carol Donahue #5, Joan Gould #9, Karen McArthur

#4

The schedule for May is as follows:

May 3: Lady Bug Tournament - NO Niners Golf

May 10: Individual Stroke Play

May 17: Dice Game

May 24: Individual Stroke Play

May 31: Even holes- ½ handicap

Shed those jackets and sweaters. Put on the sunglasses and slather on some sunscreen. Let's play golf and have a little cool refreshment with friends when the day is done. Have a Merry Month of May!



MEN'S GOLF ASSOCIATION

The Executive Board had a special meeting to fill the vacancy of vice president. Ric Layne was unanimously elected.

Member/Guest – On April 1st and 2nd the MGA held its 14th annual Member/Guest Golf Tournament. The field consisted of 54 teams made up of a HPMGA member and his guest. Mother Nature did not cooperate this year as well as in the past. We had great weather for the practice round and the first day of the tournament, unfortunately we got rained out shortly after getting the second round underway. The Executive Committee met during the rain/lightening delay and decided to make it a one day event. In spite of this, all players seemed to have a good time. We would like to thank our GM Bill Crusselle and his team for the outstanding cooperation we got from them. Unlike previous years, Bill, Mike Russell and Rick Weber attend most of our meetings and provide invaluable input and assistance.

In addition, Chef Josh provided great meals with the Awards Dinner being the best I've had in the ten years I've been here. Grounds Superintendent John Burns had the course in the best condition possible under current circumstances. This has been the fourth year in a row that Scott Taveau has chaired this event and each year it gets better. Job well done Scott.

Tournament Champions For The 5th Year In A Row - Jeff Edwards And Dan Estes

Flight 1

Low Gross

1st Edwards/Estes2nd Klepps/Klepps3rd Arnold/Kopinski

Flight 2 Low Gross

1st McArthur/Sabby2nd Burrows/Newberry3rd Daly/McAdams

Flight 3

Low Gross

1st Stebler/Fecarotta2nd Sedlock/Bergman3rd Behan/Lopez

Flight 4 Low Gross

1st Kitchen/Morton 2nd Dulski/Golinski 3rd Bracchi/Gardner

Flight 5 Low Gross

1st Battagliola/Travis 2nd Bradley/Bradley 3rd Rickard/Thrasher

Closest to the Pin

Hole 3 Eric Gunderson Hole 6 Roy Dulski Hole 12 Brett Taveau Hole 17 Tom Widlowski

Low Net

Taveau/Taveau Aigotti/Swindle Scalzi/Russell

Low Net

McGuire/McGuire Halas/Gunderson Letterer/Fick

Low Net

Stoehs/Stoehs Sherwood/Johnson Acharya/Evers

Low Net

Murphy/Stanz Glorechlad/Stanch Ross/White

Low Net

Widlowski/Widlowski Freburg/Faulkner Mrofka/McKinley



May Games

May 4th Individual Low Net Flighted May 11th Course Closed – Aerification May 18th 1 Best Ball of 2 ABCD

May 25th Beat the Pro (25%) 1 Best Ball of 2 Pick Your Partner

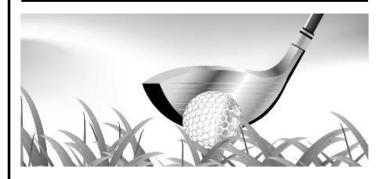
The annual Stroke Play Championship scheduled for April 20th and 27th was cancelled due to the large amount of Members being away. The tournament will be rescheduled. It will most likely be scheduled in the fall to give the majority of our members the opportunity to participate.

MEN'S NINERS GOLF

The Men's Nine Hole League is doing great. We are adding new members and are enjoying the great Spring weather. We are playing a variety of games and look forward to seeing everyone on Wednesday afternoons at 12:15 with a 1:00 tee off. So bring your handicaps and join us. For more information contact John Delamer the President at 857-4155, or Phil Flynn the Treasurer at 413-977-9413, or Don Waitkus the Secretary at 378-7533.



Every Day, Sunday - Saturday Open: 7:00 a.m. Close: 5:00 p.m.





MONDAY

Yoga - PAC Billiards Group - Billiards

Vision Clinic - Conference 9:30 AM

Ladies' Bible Study - Magnolia

All You Can Eat Buffet (Set-Up) 6 Men's Billiards - Billiards

Men's Bible Study - Magnolia

Cards & Games - Magnolia Bridge Group - Craft Pines Grove Village Mtg. - Conf.

4:00 PM All You Can Eat Buffet

5:00 PM Poker - Billiards 6:00 PM 3:00 PM

4:00 PM

6:00 PM

Niners Cocktail - PAC Men's Billiards - Billiards

Poker Games - Billiards 5:30 PM

Pinochle - Conference

Music & Dancing - Dining Room Partnership Bridge - Craft Mah Jongg & Cards - Magnolia

8:00 AM

9:00 AM

TUESDAY

HPLGA Ladybug Tourn. -PAC

Billiards Group - Billiards

Ladies' Bible Study - Magnolia

8:00 AM

9:00 AM

SUNDAY

Angels In The Pines - Craft

Sunday Mah Jongg - Magnolia

11:00 AM

1:00 PM

6:00 PM

Dominos - Billiards

Mah Jongg - PAC 11:15 AM Poker - Billiards 12:00 PM Water Aerobics - Pool Cards & Games - Magnolia 2:00 PM Hi-Lo Poker Club - Billiards 2:00 PM Green Committee -Couples' Billiards - Billiards 4:30 PM Kentucky Derby: Night at the Jewish Prayer - Craft Races - PAC A Tribute to Bocelli - PAC 5:00 PM Cindy Golf Cocktails - Craft 13 8:00 AM 14 Billiards Group -Billiards Group - Billiards Billiards 8:30 AM Walk Aerobics - PAC Tai Chi - PAC 9:00 AM Mah Jongg - Magnolia Water Aerobics - Pool Ceramics Group - Craft 9:30 AM Democratic Club - Conf. Walk Aerobics - PAC 10:00 AM Friendly Quilters - Craft Mah Jongg - Magnolia 11:15 AM Cards & Games - Magnolia Poker - Billiards 12:00 PM Hi-Lo Poker Club - Billiards Board Policy & Admin - Conf. 2:00 PM Trivia Night - PAC Couples' Billiards - Billiards 5:00 PM Cindy Golf Cocktails - Craft 8:00 AM Billiards Group -Billiards Group - Billiards Billiards 8:30 AM Tai Chi - PAC 9:00 AM Walk Aerobics - PAC Ceramics Group - Craft 9:30 AM Marketing Cmte. -RS Mah Jongg - PAC Water Aerobics - Pool Walk Aerobics - PAC 10:00 AM Mah Jongg - Magnolia 11:00 PM Classy Crystals - Craft Drama Club - Conference Nassau Blue Picnic - Tennis 11:15 AM Poker - Billiards Pine Meadow Village -12:00 PM Hi-Lo Poker Club - Billiards 2:00 PM Sock Hop - PAC Couples' Billiards - Billiards 5:00 PM Cindy Golf Cocktails - Craft 6:00 PM Niners Dance - PAC Pines Glen Dinner - Magnolia 8:00 AM 28 Billiards Group -Romeo Breakfast - PAC Billiards Billiards Group - Billiards 8:30 AM Tai Chi - PAC Walk Aerobics - Craft 9:00 AM Ceramics Group - Craft Mah Jongg - Magnolia 9:30 AM Water Aerobics - Pool Walk Aerobics - PAC 10:00 AM Friendly Quilters - Craft 12:30 PM Mah Jongg - Magnolia 11:15 AM Cards & Games - Magnolia Poker - Billiards 12:00 PM Musical Jeopardy - PAC Hi-Lo Poker Club - Billiards 2:00 PM Couples' Billiards - Billiards 5:00 PM Cindy Golf Cocktails - Craft Open Mah Jongg - Magnolia

THURSDAY

Men's Billiards - Billiards

Stained Glass - Craft AARP Class - Craft 9:30 AM

Walk Aerobics - PAC

8:30 AM Tai Chi - PAC

WEDNESDAY

7:00 AM

8:00 AM

9:30 AM

Yoga - PAC

HPMGA - PAC

Billiards Group - Billiards

FRIDAY

Yoga - PAC Billiards Group - Billiards

AARP Class - Magnolia

8:00 AM

9:00 AM

9:30 AM

SATURDAY

Billiards Group - Billiards 8:30 AM

Ceramics Group - Craft 9:30 PM

Walk Aerobics - PAC

8:00 AM

9:00 AM

10:00 AM

Tai Chi - PAC

CLUB & GROUP HAPPENINGS

CLUB/GROUP/ACTIVITY CANCELLATIONS FOR MAY

	The state of the s
	PANOM
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	CANCELED

Tuesday, May 3rd	Tai Chi	Cancelled
Wednesday, May 11th	Walk Aerobics	Cancelled
Wednesday, May 11th	Ballroom Dancing	Cancelled

TENNIS CHAMPIONS



Burr Lechevet and John McMahon Champion, Mens' Doubles Division 2



Ron Fuller and Chuck Peterson Champions, Mens' Doubles Division 1



Ron Fuller and Christine John Champions - Mixed Doubles



Kathleen Lonergan and Marjie Fuller Champion Ladies Doubles

TENNIS ASSOCIATION HIGHLIGHTS

The gorgeous sunshine and gusty breeze continued all week for the HPTA Championship Tournament until the final day, Sunday, March 13. As all of the final championship matches began, skies were cloudy and rain threatened. Spirits were not dampened as play continued into the afternoon with a few rain drops and very windy conditions. There were many deuces and some tie breaks to add to the excitement as numerous spectators looked on. Competition this year was vigorous, no runaway winners. In addition, turnout was much better this year over last. CONGRATULATIONS TO ALL WINNERS and PLAYERS! Thanks to all the spectators who also made this a great event! See the list of winners below. Check out the photos as you can see the matches were hard fought battles with sweaty brows and triumphant smiles! Thanks to Mel and Marcia Letterer for organizing and scheduling the play and for taking photos!

Mixed Doubles Champions: Ron Fuller and Christine John

Runner Up: Walt Vasil and Kathleen Lonergan

Consolation: Chuck Peterson and Judy Peterson

Ladies Doubles Champions: Marjie Fuller and Kathleen Lonergan

Runner Up: Debi Benson and Marilyn Lowe

Consolation: Shirley Monroe and Laurie Rhodes

1st Division Men's Doubles Champions: Ron Fuller and Chuck Petersen

Runner Up: Lou Gutfleish and Walt Vasil

Consolation: Mel Letterer and Doug Krohn

2nd Division Men's Doubles Champions: John McMahon and Burr Lechevet

Runner Up: Lee Wittig and Ron Kennedy

Consolation: Fred Houde and Bob Zajens

The all member picnic funded by the HPTA followed the tournament. Although it had to be brought into the PAC room when the clouds opened with pouring rain, attendance was nearly 60 people! Good food and a fun social picnic were had by all! Thanks to Kathleen Jesselson and Laurie Rhodes of HPTA with Michael Russell of HP for the selection and arrangements. The baked beans were awesome!

More News---The April 10th Member Plus Guest Tennis Golf Outing and Dinner was held beginning at 3:00 p.m. Organized by Chuck Widlowski, results and photos will be in "The Pines" June

TENNIS HIGHLIGHTS cont'd from page 35

issue. There was not enough time to get it into the May issue.

Get ready for summer!! League play for the summer starts soon. Watch your email to sign up.

NEW RESIDENTS!! You are welcome to join the tennis play at any time. Membership is only \$10. You can sign up for summer leagues or join players on the courts during the open play as follows: Contact Ronnie Boxx 314-378-0411 or jrboxx@aol.comforquestions.

Tuesday: Men's open play, 8:30 a.m. Wednesday: Women's open play, 8:30 a.m. Thursday: Men's open play, 8:30 a.m.

A Special "THANK YOU" to Lynn and Joanne Slimmer! Lynn and Joanne Slimmer have long been members of HPTA. In fact, they were instrumental in organizing and setting up the Association. Their work and contribution is the basis of our organization as we know it today. Having sold their home and moving out of HP to be close to children, we wish them much happiness and good health. We will miss you but acknowledge and appreciate your contributions to tennis at HP. We send safe travel wishes and happy summer tennis play to our snow birds as they fly north. We look forward to your return. See you on the courts!

HERITAGE PINES SOFTBALL

We had a total of seven softball practices since we submitted our last softball article for the April newsletter. All practices were held as scheduled; there were no cancellations due to weather related issues this month. We had the following five practices on Mondays and two practices on Fridays: March 14th - Monday, March 18th - Friday, March 21st - Monday, March 28th - Monday, April 1st - Friday, April 4th - Monday and April 11th - Monday.

We averaged about nine players per practice. These are the players that were at the above practices: Frank Adamouski, Carl Benson, Bob Ceurvels (new player), Mel Delgado, John Feins (new player), Bob Gardella, Al Grosso, Roger Huff, Claude King, Ron Krow (new player), Mike Mangini, Jeff Mariano, Rich Mariotti, Kevin McCrystal, Tony Napi is a new player, Angel Quinios, Russ Ruswick, and Chuck Wenzel.

The field was always raked and the pitcher protection screen installed for all of these practices. Players have at least 35 hits apiece at each of these practices. We had a first time event happen at our April 4th practice in that new player Bob



Ceurvels hit one 280 feet over the left field fence. Bob lives on Heritage Point Drive and is here from October through May.

Here is a picture of the eleven players who were at our Monday, April 11th practice.

Upper row left to right: Ron Krow, CB King, Carl Benson, Bob Ceurvels and Russ Ruswick. Middle row left to right: Bob Gardella, Roger Huff and Mel Delgado. Bottom row left to right: Roy Barbarino and Allan Grosso. Photographer was Jeff Mariano.

Following is the upcoming schedule for the month of May: May 2nd - Monday, May 9th - Monday, May 13th - Friday, May 16th - Monday, May 23rd - Monday and May 27th - Friday. Any resident of Heritage Pines is welcome to join us for some fun and healthy exercise with your friends and neighbors. We are always looking for new team players; so, if you are interested, just show up at Memorial Field on New York Avenue which is the second left off Little Road. Al Grosso, Softball Manager and Jeff Mariano, Softball Coordinator

MONDAY MORNING LADIES BIBLE STUDY

We are nearing the end of our study of the Book of Revelation. It does have a "happy ending" for all the faithful, and God is patiently waiting for others to know Him, depend on His justice, forgiveness and love. Our Bible Study takes a break for the summer months but we do not have an exact date yet. Please contact Carole Hopkins by e-mail at oceancarole@gmail.com or call her at 727-697-1664 if you have any questions about our group. We welcome all newcomers at any of our meetings on Mondays at 9 a.m in the Magnolia Room. We will resume meeting every Monday in September and will announce the particular date in the August issue of this newsletter.

BILLIARDS FOR EVERYONE

By Deb Tribbey

If you haven't played pool (billiards) with the Ladies, or the Couples Groups then you are missing a lot of laughs and fun. We do not have a league, but we do have some talented players who are very patient and are helping all of us to improve our game. The Ladies Group plays on Wednesdays from 1 p.m. through 3 p.m. and on Thursdays from 9:30 a.m. through 11:30 p.m. The "ladies" are always willing to welcome new players and teach novices. Simply drop in to play either Wednesdays or Thursdays in the billiards/card room at the Clubhouse.

Then we also have a Couples Group meeting to play on Saturdays from 2 p.m. through 4 p.m. This consists of beginners to some amazingly skilled generous players who want to share their knowledge while still having a good time with their partners. The comradery and support that everyone gives each other, whether a good shot has been made or a miss, makes the afternoon a lot of fun while giving you an opportunity to meet some new residents. Makes for some very interesting matches!!!!

If you played pool "back in the day" or never at all, please feel free to drop in and join us. We know you'll enjoy it like we do. For further information, please call Ruth Stickel at 869-7848 or Deb Tribbey at 857-6583.

RED HAT SOPHISTICATES

All Are Welcome to Attend Our Trips

-	mi ne vveleeme te i mene e un impe	
May 19	Red Hat Meeting (Hostess Marcy)	
May 21	Bok Tower Gardens Tour and Lunch. Hear the concert of the 60 Bells and enjoy a docent guided tour of the gardens and lunch at the Blue Palmetto Café. \$75.00	
May 26	Hard Rock Casino Morning departure	
June 4	Mission Inn & Lakeridge Winery. Enjoy a scrumptious Buffet Lunch at the Mission Inn and then on to a tour and wine tasting at Lakeridge Winery \$55.00	
June 13	Mazzaros Italian Market \$35.00	
June 16	Red Hat Meeting (Hostess Madeline)	
June 23	Hard Rock Casino Morning departure	
July 9	St. Johns River Luncheon Cruise \$85.00	
July 22-23	Murder Mystery Train \$199.00/\$249.00	
July & August	NO RED HAT MEETING	
August 11	Starlite Luncheon Cruise \$85.00	
August 25	Hard Rock Casino Morning departure	
Sept. 15	Red Hat Meeting (Hostess Jean)	
Sept. 22	Nine night Canada and New England Cruise from Cape Liberty on Anthem of the Seas. \$1263.00+Air.	
Sept. 22-24	3 Day/2 Night Pensacola trip \$249.00/\$349.00	
Sept. 22	Hard Rock Casino Morning departure	
Oct. 19-21	3 Day/2 Night St. Augustine \$249.00/\$349.00	
Oct. 20	Red Hat Meeting (Annette Hostess)	
Oct. 22	Mt. Dora Craft Festival & Lunch at Mission Inn German Bakery $\$65.00$	
Nov. 1	New Tampa Outlets \$30.00	
Nov. 17	Red Hat Meeting (Diane B. Hostess)	
Dec. 8	Ice at Gaylord Palms Orlando with Lunch \$95.00	
Dec. 15	Singing Xmas Trees Orlando with Dinner at Mimis \$95.00	

2017Jan. 8, 2017 7 Night Eastern Caribbean Cruise on Oasis of

the Seas from Port Canaveral. Inside Cabin \$984.00 O.V. On Request Boardwalk Balcony \$1197.00 O.V. Balcony \$1285.00 Includes port and government charges.

Jan. 13 10 Night Southern Caribbean Cruise on RCCL Serenade of the Seas from Fort Lauderdale with two days at sea, Tortola (BVI), St. Kitts & Nevis, Roseau (Dominica), St. Johns Antiqua),

Philipsburg (St. Maarten), 2 days at sea. Inside

Cabin Cat. N \$744.57 + \$25.00 OBC. Ocean

View Cat. I \$904.57 + \$25.00 OBC. Balcony

Cat.E2 \$1424.57 + \$25.000 BC. Junior Suite \$5551.00 for 2 + \$300.00 OBC. These special prices are per person and INCLUDES all Port and Government charges. Get your DEPOSIT in ASAP so you won't be disappointed when the price increases or there are no more cabins left. DEPOSIT will be refunded should you cancel BEFORE final payment.

Jan. 14 7 Night Western Caribbean Cruise on RCCL Rhapsody from Tampa, at sea, Roatan, Belize City, Costa Maya, Cozumel, at sea and back to Tampa. Inside Cabin \$1579.82, Ocean View \$1771.82, Balcony \$2634.82, Jr. Suite \$3051.82. All cabins with the exception of INSIDE will receive an OBC of \$190.00. Deposit of \$250.00 pp at time of making your reservation. These prices are for two people and include ALL taxes & port charges.

April 17 15 Night Panama Canal Cruise on Celebrity Infinity from San Diego to Fort Lauderdale. Call for prices.

April 17

14 Night Transatlantic Cruise from Tampa to Barcelona on board the Brilliance of the Seas Ports of call Tampa, Cruising, San Juan, Cruising, Ponta Delgada, Cruising, Malaga, Ibiza and Barcelona. \$50.00 OBC. Ocean view Cabin \$752.00 Standard Balcony \$1177.00. Deposit of \$450.00 pp. Air Fare is extra.

May 1

12 night Mediterranean Cruise from Barcelona on RCCL Brilliance of the Seas from Barcelona, Nice (France), Florence/Pisa (Italy), Amalfi Coast (Italy), cruising, 2 days in Venice (Italy), Bologna (Italy), Kotor (Montenegro), cruising and back to Barcelona. This is a continuation of the 14 night Transatlantic cruise if you want to do a back to back cruise. \$50.00 OBC Inside cabin \$1440.00. Ocean view \$1480.00 Balcony \$1840.00 \$450.00 Deposit pp Round trip air fare is extra.

Prices, Times, Dates and Itineraries are subject to change. Call now to reserve your space on any of these great trips. BOOK ANY OF THESE GREAT BUS TRIPS BY JUNE FIRST AND GET A SPECIAL DISCOUNT. Call Jean DeMoura at 727-863-8699 or 617-699-0736.

TUESDAY LADIES' BIBLE STUDY

You are cordially invited to join us for a six week study beginning May 3 through June 7 called "Tell Someone" by Greg Laurie, prominent pastor and evangelist. The study is about SHARING our faith, LEADING others to Christ, DISCIPLING them, and HELPING them to get grounded in the church This study is written to encourage and equip you. Videos by Pastor Laurie and Workbooks are included with the lessons.

Please call Pat Hepler, 727-819-2355 or Evie Clark, 727-868-3454 if you would like to sign up to attend. We meet in the Magnolia Room every Tuesday from 9-11 a.m.



R.O.M.E.O.S
RETIRED OLD MEN EATING OUT

RETIRED OLD MEN EATING OUT FAMILY - FRIENDS - FUN - FOOD

One of the most successful and active clubs in Heritage Pines, a wonderful way for our retired residents to get out and meet old friends and make new friends.

ROMEO Upcoming Club Events

August 4th: Rays Baseball Game at Tropicana Field / Couples Event. This event is being managed by Al Sacher and Phil Flynn. The ROMEO Club is planning an outing at Tropicana Field on August 4th to see the Tampa Bay Rays play the world champion. Kansas City Royals in a matinee game at 1 p.m. This event is open to all Heritage Pines residents. Club will be providing bus transportation to Tropicana Field. There are only 57 seats on the bus and we have already sold 30 seats so, you need to get your requests in as soon as you can. The stadium seats are in the Press level which is directly behind home plate. The cost is \$35 per person and includes the cost of the game tickets and the bus transportation to and from Tropicana Field. See attached flyer outlining this event which is shown on another page. So, if you want to go, just call Al Sacher @ 862-0123 or Phil Flynn at 413-977-9413 and get your name added to the list and send your check to Al or Phil made out to the H.P. ROMEO Club.

ROMEO Club Recently Completed Events for 2016

April 3rd: Annual ROMEO Picnic at Heritage Pines.

This event was managed by Don Galloway with assistance from Mary Sacher and Jeff Mariano. There was a total of 120 party goers in attendance. The picnic ran from 11 a.m to 4 p.m. at the tent in the Heritage Pines Pavilion area. Early arrivers were treated to regular and decaf Dunkin Donuts coffee and donuts. The Clubhouse provided us with an excellent large lunch buffet meal service which began at 12:30 p.m. Free soda and water were provided by the ROMEO Club. Heritage Pines also provided a server to assist with the buffet. The lead vocalist for the All Shook Up Band played during the entire event. The Bocce courts were open and a bean toss game was also set up for attendees to play. 50/50 Raffle tickets were provided for purchase at entry to the pavilion. After the (3) winning ticket holders were paid, \$500 was donated to the Mary Giella school. The weather was picture perfect and cooler at 73 degrees with low humidity. Everyone had a wonderful time and are looking forward to our ROMEO picnic next year.



Don Galloway was the ROMEO Director that setup and managed the picnic. Al Sacher (right) is the President of the ROMEO Club.



Food Line

April 17th: ROMEO Bocce Tournament at Heritage Pines. This was managed by Jeff Mariano and Mike Kienzle. We had the 32 players required for the tournament which is the total that our two Bocce courts can accommodate at one time. The cost to play was the same as last year (\$5 per person). The Bocce rules and team assignments were provided to all the players on March 29th. The tournament started at 10:45 a.m.; so, players were there by 10:15 a.m. to get their name tags and playing instructions. Monetary prizes were awarded to the 1st and 2nd place teams. Winning team members received \$25 each and the 2nd place team members received \$15 each. The ROMEO Club provided bottled water to everyone in attendance. This May article had to be submitted to the publisher before the event was completed; so, we will be reporting on the results and winners in our June article.

April 29th: ROMEO Breakfast for Couples. Breakfast orders were be taken by our Heritage Pines wait staff at 8:00 a.m. using the ROMEO Club menu which was designed by our H.P. chef. It should be noted that one does not have to have food at our breakfasts since the ROMEO meeting is the most important part of these events which are intended to keep our members up to date on all our activities.

Our speaker this month was our friend and neighbor Dr. Jerry Sokol. Dr. Sokol is a cancer specialist and is in charge of the Radiology Department at Bayonet Point. He lives right here in Heritage Pines on Nestlebranch Court. Dr. Sokol presented on the topic of skin cancer. Again, since our article for May had to be submitted to the publisher before this event occurred, we will be reporting on it in our H.P. June article.

May 27th: ROMEO Breakfast. Breakfast orders will again be taken by our Heritage Pines wait staff at 8:45 a.m. Since some of our members recommended we start our meetings a little later, we are doing a trial run for this breakfast meeting and changing the start time from 8 to 8:45 a.m. wherein orders will be taken and food will be served beginning at 9:15 a.m. There is no speaker this month so, our meeting should be much shorter. Trivia questions may be asked to determine how much our members know about their ROMEO board/staff members.

Sunshine Committee

Our Sunshine Committee is responsible for sending out Condolence and Get Well cards. We hope our members will keep us posted when they know of any ROMEO member who should be receiving a card. The Club sent out two Get Well cards and three condolence cards in March 2016.

Do you have friends interested in joining the ROMEO Club? Have them call Phil Flynn at 727-378-3884 or Al Sacher at 727-862-0123.



The ROMEOs are having a bus trip to Tropicana Field to see the Rays vs Royals on Thursday, August 4th at 12:00 p.m.

This event is open to all HP Residents.

These are always great events and usually get sold out early!

Game ticket and bus fare is

ONLY \$35.00pp.

Call Al Sacher at 862-0123 or Phil Flynn at 378-3884.

ASK THE TECHIE

Q: I am connecting a Wireless Router to my home network so I can

use my laptop from anywhere in my home. It was easy to connect and seems to be working fine. However, a neighbor suggests I enable security. What does this mean and why is it necessary for someone living in Heritage Pines?

A: I highly recommend enabling wireless security. Even though we live in a secure community, we are vulnerable to outside parties accessing our computers and laptops remotely. There are free programs available on the Internet that may enable someone to record your Internet activity possibly learning your login names and passwords.

In addition, if your network is unsecure a neighbor or anyone

with a wireless antenna can access your Internet connection without your knowledge. There was a recent case, in New York, where an unsuspecting individual was visited by the police who traced a pedophile to their Internet connection. The shocked individual was proven innocent and the pedophile was eventually captured. It was determined that the pedophile was using the unsecure connection from a quarter of a mile away.

To secure your wireless connection, follow the manufacturer instructions to enable Wireless Security and select a Security Key. This key should be something other than your email or other passwords. It is used the first time you connect wirelessly and recorded. You will need to provide this key to any visitors with laptops, smartphones, iPads or other Wi-Fi devices. If you have Frontier FIOS, Wireless Security is already enabled and the Security Key is printed on the bottom of the modem/router.

Q: Whenever I close my laptop, as I move to a different location in my home, the computer turns off requiring me to power it back on. This is very annoying and I would prefer that it not do this. Can I change a setting to stop this?

A: Yes, you can easily change the setting that is causing your computer to go to sleep when you close the lid. The setting you want to change is found in the Control Panel | System Settings in the Power Options Section. Change the "Choose what closing the lid does" setting to DO NOTHING for both the ON BATTERY and PLUGGED IN choices. While in the POWER OPTIONS section you may also want to review and possibly adjust the POWER BUTTON, DISPLAY and PUT THE COMPUTER TO SLEEP settings. These settings are usually set to optimize battery life and may not be convenient for your situation.

Submit questions for future columns to Dale Mallek – dale.mallek@verizon.net

Dale Mallek

Heritage Pines Resident

Phone: 727-697-7260 Email: dale.mallek@verizon.net

MALLEK TECHNOLOGY SOLUTIONS

- > Computer setup/training/support
- Printer/FAX installation and support
- > Television, DVD/VCR and home theatre setup
- Voice and cell phone setup

COMPUTER TRAINING CLASSES

Dale Mallek will not be teaching a computer class in May. Check the HP Newsletter upcoming class dates and subjects.

Dale wants to hear from the residents of Heritage Pines as their topics of interest. Based on resident feedback, he will put together future sessions.

COMPUTER TRAINING CLASSES cont'd

Previous and Planned Class topics include:

- Facebook using Facebook to communicate with friends/family
- Digital Photos importing photos from a digital camera, organizing techniques and basic photo editing
- EBay/craigslist buying and selling items online
- Skype video/audio chat program
- Document editing basics of document creation and formatting using a Word Processor
- Spreadsheet editing basics of document creation and formatting
- Basic Email basics of using Web Mail
- Web Browser basics of accessing the Internet using a web browser
- Advanced Email Discuss on how to do attachments, contact lists etc.
- Windows 10 learn how to utilize the latest versions of Windows
- Android Tablet using tablet computers

Dale has 40+ years of experience delivering and supporting technology services. His most recent employer was Hewlett Packard. In 2009, Dale began Mallek Technology Solutions providing computer and home theatre support services to residents of Heritage Pines and neighboring communities. If you have a class subject suggestion, please contact Dale Mallek – dale.mallek@verizon.net.

TAI CHI CLASS

Beginner – Tuesday at 8:30 a.m. in PAC Advanced – Thursday at 8:30 a.m. in PAC Qigong (Chee Kung) – Saturday at 8:30 a.m. in PAC

By Rich Cunha, 857-3044, taichienvirorich@gmail.com

Tai Chi Graduation

Heritage Pines Tai Chi and Qigong class congratulated Lorrain Fordanich and Sandy Walsh on their graduation on April 9th. They have been attending class for several years and have finally succeeded in completing the Tai Chi form. It has been a long road for them, because they could only attend class for a few months out of the year, before they headed back to their home up north. So it makes their accomplishment all the more impressive. Congratulations Lorrain and Sandy!



Sandy Walsh, Instructor Rich Cunha, Lorrain Fordanich

As we head into the summer months, the size of our classes will continue to shrink. The last of the seasonal residents will be heading north soon to avoid the heat and humidity of Florida in the summer. Tai Chi and Qigong will continue classes during the summer, although on a two class per week schedule instead of three classes per week. The Summer Schedule will start June 1st and continue through September. Our "Beginner" class on Tuesday morning is quickly becoming an "Intermediate" class, because we are more than ½ way through the Tai Chi Form. However, if you are interested in seeing what Tai Chi and Qigong is all about, I encourage you to come on Tuesday or Saturday morning. I promise you will be happy you did.



BOOK CLUB

LUNCH OUT AND BOOK SELECTIONS FOR THE BOOK CLUB IN MAY

The Heritage Pines Book Club meets on the 4th Wednesday of each month. In April, readers submitted their book nominations for the 2016-2017 reading year, and those will be listed on the Bulletin Board. During the summer, all our meetings are luncheon meetings outside Heritage Pines. Ballots will be cast and tabulated to select the seven books to be read and discussed over the next year on May 25, when we'll meet at the Clubhouse and travel to Zig Zag Scallop in Hernando Beach for lunch. Details of the lunch trip and a sign-up sheet are located in the Book Club Binder in the Library Armoire. We plan to carpool, so please indicate whether you can drive or will need a ride. You must sign up no later than May 23.

If for some reason you are unable to attend the May meeting, but wish your vote to be counted, absentee ballots will be available at the Front Desk after May 9. You must complete your ballot there and turn it in to a staff member, who will hold all the absentee ballots until our May 25th meeting, when they will be collected and tabulated. Ballots will also be available online for those on our mailing list.

Everyone in the community is welcome in the Book Club, so please come and join us! If anyone has any questions about the Book Club, please call Judith Chase at 862-4545 or Mary Lou Ballmann at 862-1438.

BRIDGE GROUPS

There are several opportunities to play bridge every week at Heritage Pines. The various bridge groups and their times of play are listed below. You are welcome to join as many groups as you desire. If you have a question about the groups, please call Judy Kortier at 819-2008.

Duplicate Bridge

Duplicate bridge is played on Wednesday afternoons at 12:30 p.m. in the Magnolia Room. For more information or to participate, please contact one of the Wednesday duplicate bridge coordinators: Joy Stefany at 868-8521 or Royann Doak at 863-6652.

Continue to next page

BRIDGE GROUPS cont'd

H.P. Partnership Bridge Club

On Tuesday evenings, the partnership bridge club meets at 6:00 p.m. in the Craft Room. Members play with the same partner for the entire evening. Rounds of six or eight hands are played. Please call Sheila MacLeod at 255-1524 to sign-up with your partner.

Party Bridge

Party bridge is played every week at the following times:

Monday evening, 6:00 p.m. in the Craft Room

Wednesday afternoon, 12:30 p.m. in the Magnolia Room

To participate, please contact the appropriate coordinator:

Monday evening: Cecelia McDonnell, 868-0838 Wednesday afternoon: Sandy Brehm, 697-2267

ACBL Games

American Contract Bridge League games to earn masterpoints are available to Heritage Pines residents at the Nature Coast Bridge Club in Spring Hill. Fee based lessons from beginner to advanced skill levels are also available. For more information, please call Judy Kortier at 819-2008.

MEN'S BILLIARD CLUB

By Benjamin "Ben" Bell, President Heritage Pines Pocket Billiards League

The 2015-2016 Winter League has come to an end. The last rack has been broken and the last ball has been pocketed. Unfortunately, at this time of year we say goodbye to some of our neighbors as they travel back North. We'll look forward to their return later this year. In the meantime, pass the word to other residents about the league. Invite them to join the fun and competition! The season ending banquet was held at the H.P. Clubhouse. The date to start the Summer League has not been set; however, the signup sheets will be at the Lobby Desk in early May and play will start early June. Registration fee is only \$5.00.

We have what I believe; is the oldest winner of any championship in H.P. history. Mr. Roy Berg (94 years young). Congratulations to the retired Navy Chief and thank you for your service to our country!

The results for the season are as follows.

"A" League 8-ball Team Winners

Season Ben Bell/Kent Lang

Playoffs Bill Heidtman/Steve Siddons

8-Ball Singles Winners

Season Steve Siddons
Playoffs Steve Siddons

9-Ball Winners

Season Steve Siddons Playoffs Steve Siddons

"B" League 8-Ball Team winners

Season Mike Gallo/Jim Montgomery

Playoffs Bob Reichardt/Roy Berg

8-Ball Singles Winners

Season Jerry Quinn
Playoffs Steve Siddons

9-Ball Winners

Season Jerry Quinn Playoffs Bob Isgro

NEW BEGINNINGS WOMEN'S BIBLE STUDY

Monday afternoons, 1:30-3:30 p.m.

Please contact Judy Peterson at judylpeter@icloud.com if you plan on attending for the first time. Our meeting space has a few changes from week to week.

Our study? "BACK TO THE FUTURE." We go BACK in worthwhile study of God's plan, His-story in Scripture We worship a living God, one who is alive and active TODAY. How does this apply to me today? What is the meaning and value for life today? How will God fulfill prophecy and His plans for the FUTURE? This is a Bible study, so our text is The Bible. Bring yourself, a friend and your Bible!

HERITAGE PINES CAT SITTERS

The Cat Sitters volunteers continue to provide a valuable service to cat owners that seek to spend a few days away from home and need someone to care for their cat. Its very easy to find a volunteer. Just contact the Heritage Pines Cat Sitters and post a message on the site. Quickly several volunteers will respond and you pick the one you want. Contact Terry Cubine (727) 857-3090, or Rusty Peacock (352) 232-5300, for information on posting on the group site. In the meantime we offer you another story from Dolly's Journal of History.

Dolly's Journal of History - Wright Brothers

Hi, it's me again, Dolly. Just want to set the record straight. Most everyone thinks that Wilbur Wright was the first one to make a successful flight in a fixed-wing aircraft. It's true that the Wright Brothers were the inventors of the airplane, but as always, humans give credit to other humans when the credit ought to go to a cat. Here's the story.

Orville and Wilbur Wright owned a bicycle shop back in Dayton, Ohio, and they had an interest in flying from their earlier days in school. While most would-be aviators were focusing their attention on powerful motors to attain flight, Orville and Wilbur considered steering and control of the plane's movements to be vital. For several years they experimented with gliders and tried several different ways to control flight. Eventually they developed a three-axis control system which consisted of wing-warping for roll, or lateral motion; forward elevator for pitch, the up and down motion; and rear rudder for yaw, the side to side motion. In March of

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HP CAT SITTERS cont'd from page 45

1903 they applied for their famous patent for a "Flying Machine." However, power to sustain flight had not yet been added.

They had a talented shop mechanic named Charlie Taylor who built an engine in just six weeks using aluminum for the block head to save weight, and a primitive version of the modern day fuel injection system. As he was putting this engine together he looked for some particular sized nuts and bolts but couldn't find the right size. It happened that the Wright brothers had a shop cat which they named Otis after a sibling that had died in infancy. While Charlie Taylor searched for the nuts and bolts, Otis climbed up on a shelf and accidentally knocked over a box which fell to the floor in front of Charlie and revealed some nuts and bolts of the size needed. Charlie and Otis became good buddies after that and unsung heroes as well.

Orville and Wilbur transferred their equipment to Kitty Hawk, North Carolina, where they could count on stiff wind currents from the nearby ocean on the Kitty Hawk bluffs, and a level stretch of land for the assembled aircraft to use for takeoff. Wilbur was designated as the pilot and his attempt at flight was scheduled for December 14, 1903, with only a few people present to witness the attempt. Orville, Charlie Taylor, and several mechanics were gathered there along with Otis the cat. Charlie had brought him along for good luck.

The propeller was spun, the engine sprang to life, and Wilbur ran to get on board before the plane moved. But it was too late; the plane began to rapidly move forward with no pilot on board. However, Otis had been curious about this strange machine and had hopped aboard as the engine warmed up, and he sat in the pilot's seat pretty as a picture.

The plane began to hurtle down the runway with increasing speed as everyone looked on with utter dismay and amazement. Otis let out a howl, for he had never flown before and lacked proper pilot's training. But he was a stout hearted cat and he hung on through shear grit and long, sharp claws. The machine careened further as the propeller spun and it began to ascend several feet into the air, soaring over the grass and turf of the bluffs at Kitty Hawk. Several hundred feet later the plane began a descent and came to rest just short of the steep embankment that led to the ocean. When the worried spectators caught up to the plane, there was Otis clinging steadfastly to the pilot's seat, unharmed, but a little shaken from his unintended flight.

Orville and Wilbur acknowledged that this was their first successful air flight and that Otis had been the creature in the pilot's seat, but they made the others swear to never reveal this to anyone. Three days later, after some minor repairs to the plane, December 17, 1903, Wilbur piloted the plane and repeated the flight, whereupon he was able to claim to be the first person to successfully fly a fixed-wing aircraft. History was made that day, man had finally conquered flight, and that was the beginning of the era of aviation. Lost in this history is the fact that Otis not only contributed to the building of the plane, but he was truly the first creature to successfully fly the plane.

Today the original plane hangs in the Smithsonian Institute in Washington, D.C. The curators, when they hung it from the

ceiling noticed a little tuft of cat fur just behind the seat. Not wishing to disturb a single thing, they left that in place. You would have to climb a ladder to be able to see that piece of fur today, but it's there.

Airliners now cross our skies daily with millions of passengers each year, and man successfully flew to the moon in 1969. But that may be another story for my Journal of History.

KITTY COALITION

The pregnant Siamese cat that we trapped last month and named Sasha has had her kittens. Sasha gave birth to four little kittens on Valentine's Day. According to the pictures, she may have been impregnated by Stanley, the male cat that we trapped and had neutered in March. Hopefully there aren't any more pregnant cats around and that is the end to Stanley's offspring.

We are hoping that last year does not repeat itself in 2016 with the number of cats that we handled in 2015. We are prepared but would really enjoy a quiet Spring.

Remember - if you see any strange cats in your area, please call one of the following: Lee Gebhardt 819-8596, Marcia Letterer 863-9654 or Jackie Ruth 457-9211.









80 + SUPER SENIORS

Come socialize and meet new friends to reminisce old times at the Clubhouse on Friday, May 13th at 12:00 p.m. for lunch if interested please call Loretta Fulda, 727-697-2060 or Stephanie Nunziante, 727-860-4142.

THE PPPP (Playing Ping Pong in the PAC)



Meets on Thursdays at 10:30 a.m.

Missing balls? Those little scoundrels have cost us lots of play time during our Ping Pong get together on Thursdays at 10:30 a.m. in the PAC. They scatter under mounds of chairs, hiding in the most unattainable places. They scatter under the separation screens to get a glimpse of the wonderful Line Dancing group kicking up their heels. They hide under the Sound Board. They purposely get tangled in the wires. AND, believe it or not, a number of them have jumped up into the surrounding 8 feet high light cornices. They just laugh and laugh at our attempt to find them!

AND THEN JIM FERNEY made it his business to show those little balls who was boss! Many, many thanks to Jim Ferney who created a Ping Pong Ball Scooper with an extension tube, AND Ping Pong Stopper Panels. LOOK OUT SHARK TANK HERE WE COME!!!!

SPORTSMAN'S CLUB

The Sportsman's Club meetings are held on the second Thursday of each month in the Magnolia Room at 11:00 a.m. This meeting usually lasts about an hour. Afterward, many enjoy lunch together in the Clubhouse. This month's meeting is scheduled for May 12th.

Club activities include: bocce, pistol and rifle target shooting, clay target shooting, horseshoes, fresh and salt water fishing, biking, canoeing and kayaking. Everyone with an interest in these and other related activities is welcome to join us.

In alternating two week intervals, those who shoot trap, skeet, five stand and crazy quail form groups and carpool to either the Silver Dollar Shooters Club in Odessa or to Robinson Ranch in Dunnellon on Wednesday mornings. Car pools usually leave the community around 8:30 a.m. Silver Dollar and Robinson each offer traditional trap, and skeet shooting as well as other shotgun games like crazy quail, and five stand which are also a lot of fun.

Should you need help in arranging transportation for the

Wednesday morning excursions to Robinson Ranch or Silver Dollar, give Mike Milkowski a call at (516) 857 – 2229.

Rifle and pistol target shooters shoot at The Phoenix Gun Club on Wednesday or Friday mornings. Check out the Phoenix website for their range schedule.

Paddling and biking adventures are presently being arranged by Howard Stringer. If you would like to join in or have suggestions and ideas for other outings and adventure, give Howard or Jim Gosnell a call.

BUNCO

Welcome to May Bunco! Our game of Bunco this month will be on Thursday, the 26th and we start promptly at 6:30 p.m. in the Magnolia Room. We can only handle 36 people to play, so try to get there early! Bunco is an easy game to learn and play but you will need the appropriate envelopes in order to play. If you have any questions, please contact Marcia Gerber 819-1662 or Betty Plante at 863-8462. Have fun.

RONALD REAGAN REPUBLICAN CLUB OF HERITAGE PINES



The May Meeting of the Ronald Reagan Republican Club of Heritage Pines will be held on Wednesday, May 18, 7 p.m. in the PAC Room. We will present the last half of "Hillary ,The Movie." Of course the viewing is at no charge. All

are welcome. Robert Houskeeper President, Gail Martinson Vice President, Mike Miller Treasurer, Donna Betzler Secretary, Board Members: Gil Herr, Bob Jarvis, Ben Bell, Bill Stoehs.

PPBTC ANNOUNCEMENT Play Pickleball at the Tennis Courts

Hi! Since the warmer weather is creeping upon us.... Pickleball will be played at the tennis courts on Wednesday at 1:00 p.m. and Thursday evenings at 7:00 p.m. Come on out and join us!!!! For additional information, please contact Francine Raggi-Collins at 727-868-5152.

DRAMA CLUB

On the evenings of April 7, 8, and 9 we presented the comedy "You Can't beat the House" in our PAC. It was a great success. We entertained approximately 470+ people and utilized the creative and technical talents of about 20 of our residents. From the very reasonable ticket price of ten dollars we now have to pay for storage facilities, labor to help with our sets, props, royalties, script fees, printing of programs and posters, and furniture. And we also make occasional donations to Heritage Pines, usually technical items for our PAC. We look forward to a very exciting and creative 2016-2017 season. Watch for announcements of plays and auditions in future newsletters and "Attention Residents" broadcasts.

DEMOCRATIC CLUB

Thursday, May 19, 2016 4 – 6 p.m. in the Magnolia Room

The Heritage Pines Democratic Club will meet on Thursday, May 19 at 4 p.m. in the Magnolia Room. Plans are underway for a speaker from one or both Democratic Presidential candidates, along with a roundtable discussion on the state of both the national and local races and plans for our Club's involvement in helping to elect Democrats this November. If you want to be part of the action, there will be plenty for you to do! And if you just want to cheer from the sidelines, you're welcome too.

Refreshments will be served, and all Heritage Pines Democrats and their guests are invited to attend. Come check us out!

For information, call Larry Schmitt – 869-2493; Rich Cunha – 857-3044; Linda Myers - 233-6226

FRIENDLY QUILTERS

The H.P. Friendly Quilters want to remind everyone who wants to have a good time, sharpen their quilting skills and donate some of their time to work on projects for those in need to join us. Meetings are on the 2nd and 4th Fridays of the month from 12 p.m. to 3 p.m. in the Craft Room. The 2nd Friday of the month is when we work on our service project and the 4th Friday is our "Sew and Tell" day.

Our April 22nd "Sew and Tell" day was held at Ruth Yates home so we could all see her extremely extensive "stash." Any quilter worth her salt knows how important a "stash" is.

A social hour has been known to follow in the Fireside bar after the meeting. So come see what we're all about, we'd love to have you. Don't forget, we're still looking for fabric donations and we'd be happy to make arrangements to pick it up. Call Faye Philie at (727)697-0505 with any questions.

TOYMAKERS AND THE ANGELS IN THE PINES

The ToyMakers and Angels in the Pines would like to welcome all new residents to Heritage Pines. There are many activities to join to meet your neighbors and make new friends.

The ToyMakers and the Angels in the Pines would like to invite you to come and see what these two charitable groups are all about and what we make to donate to the local Pasco County young school children and other groups.

The toys are cut in our Wood Shop and the Craft Room is the place where we sand, paint, detail and assemble the wheels. Come to the Craft Room on any Monday but the first Monday of the Month from 11 a.m. until 2 p.m. and every Thursday evening from 6 p.m. until 8:30 p.m. We will be happy to show you what to do. Call Phyllis Matheson 727-861-5546 or Vicki Hoffman 727-378-6800 for more information.

The Angels create hats and scarves....we knit, crochet or loom.

Each young child receives a hat, scarf, gloves and a toy at the Holiday Season.

The Angels meet in the Craft Room each Sunday from 1 p.m. until around 3:30 p.m. Call Geri Brousseau for more information 727-861-2224.

INVESTMENT CLUB

The Investment Club met April 26th at 9:30 a.m. in the Conference Room at the Clubhouse. This was the last meeting before we break for the summer. Questions or suggested agenda items may be addressed to Gerry Hopkins at geerhopfl@gmail.com.

LIBRARY

Looking forward to heading back home for the summer? Perhaps, that nice vacation in the mountains? For those who love to read, any summertime activity requires a few good books to enjoy during those relaxing moments.

Please remember to check out our Heritage Pines Library to make your selection of reading materials. One of the big advantages of using our Library is that you do not have a "due date" for returning items. The Library is full of both hard-cover and paperback books that are current and of general interest. Feel free to borrow as many as you think you can read during your summer travels.

Remember fiction books are on the right-hand side of the Library and non-fiction books are on the left-hand side. Please place returns and donations on the cart at the far side of the Library. We are unable to accept donations of magazines, catalogs, puzzles, games and books of limited appeal. Contact Mary Lou Ballmann (727-862-1438) or Susan Bell (727-868-4261) if you have any questions.

LINE DANCE INSTRUCTION

COWBOY ROBICS LINE DANCING

Everywhere you go, there are new line dances being done. You may want to join in, but if you do not know that particular dance, you might be a little hesitant about doing it. Now is your chance to learn them all! The classes are held every Thursday morning in the PAC room from 10:30 until 11:30 a.m. It does not matter whether or not you have ever done a Line Dance before. Phyllis Poirier teaches a new line dance every week and makes it so easy to learn. Phyllis has been an Instructor for over 26 years. She also goes over the dances we have already learned. From the first time you join us you will feel comfortable

and fit right in. At the end of the hour you will know at least one new line dance. This is a lot of fun and is great excerise. Get your friends and spouse to come too. Men are welcome and will have as much fun as the ladies do. Cost is only \$5.00. No reservation needed. Just show up with all your friends.



Beginners Are Welcome!

FREE LESSONS
Friendly / Fun Atmosphere.

Call Al Sacher — 862-0123 Or Tom Lumea — 869-6483



MAH JONGG CLUB

Mini Mah Jongg Tournament will be on May 26, 2016. Sign in is 8:30; game starts at 9:00. Make checks for \$12.00 to HP MAH JONGG and put checks in Mah Jongg book. Checks are due five days before the tournament. All guests must be accompanied by you to play Mah Jongg at Clubhouse. They cannot play if you are not with them.

Mah Jongg Classes

Classes for Mah Jongg will resume when there are enough people signed up. Sign up sheet is in the Mah Jongg book. Class is open to HP men and women residents. Marcia Gerber, 819-1662 has two Mah Jongg sets for sale.

OPEN INTEREST ART

We are a group of people who enjoy a workshop that is available for all artists of all levels and all media. We meet once a week on Wednesdays from 1:00 to 3:00 p.m. in the Craft Room. Our attendance varies but all are welcome to come and spread out their projects and enjoy the comradery of all of us who enjoy creating something! If you have any questions, please contact Camille Baldick at 727-862-9974.

SHALOM CHAVURAH

Our group is open to all new and established residents of Heritage Pines. We look forward to meeting with you and getting to know you. Please join us. An Oneg follows the prayer service. Chavurah meets on the first Friday of the month in the Craft Room at 7:00 p.m. If you have any questions, please call Sheila Schwartzman at: 863-8802. We look forward to seeing all of you. Shalom Y'All

THEATRE CLUB NEWS

We're all looking forward to Show Palace's production of "Grease" on May 7th. Stand-by status is always needed if someone is unable to attend. Please call for last minute available seating.

Check the theatre book for the latest summer shows. A lot of single night shows are booked for your enjoyment. "Tommy Mara & the Crests" appear at Show Place on June 24th. "The British Invasion" on July 22nd will sell out fast. "Peace of Woodstock" will bring back memories on August 12th. Music for all ages to enjoy. Limited tickets are available. Call Marcia Gerber for additional information at 819-1662.

WATERCOLOR CLASS

Artist Fran d'Atria-Romano is back and will once again teach a watercolor class to our residents.

Watercolor painting will be every Thursday with the exception of the first Thursday of each month! All new students please contact Fran at fransetchings@gmail.com. She will send you a list of art supplies to get you ready for class.



Fran is an accomplished New York City artist having won over 160 awards for both her etchings and paintings. She was awarded the title of "Woman In History" by the New York State Legislation for her etchings depicting the history of Staten Island, New York. Fran also designed the Staten Island Ferry Logo 25 years ago. Her artwork is on permanent collection at the Staten Island Museum and the National Library of Congress owns one of her etchings. Fran is excited to begin her classes and looks forward to meeting her future artists.



Happy Mother's Day!



PINES GLEN VILLAGE

By Pam Cegla, 727-844-8298

Pines Glen residents enjoyed a pot luck picnic and bocce ball tournament on April 10th. Sub sandwiches from Publix were enjoyed as well as wide variety of salads, cookies, pie and cake. A great time with lots of laughter was had by everyone who attended the event. The winners of the tournament were Team 7 which included Frank Arno, Pam Cegla, John Delamer and Gloria Faust.

A Fun Golf Scramble was also held in April with 28 people participating. A dinner at the Clubhouse was held after the golf outing. As the Scramble was held late in month, no information on winners was yet available.

The Pines Glen Cookbook is now available! The cookbook includes favorite recipes of our residents and sells for \$10 each. If you would like to purchase a cookbook, please contact either Toni Arevalo (727-819-3430 or tonita1@verizon.net) or Sue Wargo (727-378-7526 or jwargo@tampabay.rr.com). A donation from the sale proceeds will be going to Fox Hollow School.

Baking with Al is continuing for Pines Glen residents only. During April's session, Al showed us how to make Hawaiian rolls.

For a change next month, we will hold our village dinner at La Bella Napoli. Contact Terry Lucas (727-233-2002) or Laura DeMattei (727-861-5352) if you would like to attend.

COUNCIL OF VILLAGES

The meeting was opened at 4:00 in the PAC Room by Rosie Tilton. This is an information packed meeting as there were 18 agenda items submitted, some duplicates. Some questions are addressed in conjunction with other similar subjects in order to get to the core issues. She introduced Kurt Heath of Stroud Engineering to answer questions and talk about our reclaimed water system. He thanked the community for putting up with the construction for the past months and we are presently in the "close out" phase. **Q: When will the county start billing for the reclaimed water?** Not yet but probably sometime in the next couple of months.

He explained the reclaimed water rates for both maintained and self-maintained villages. Pasco County considers us either a residential customer (self-maintained villages) or a bulk commercial customer (maintained villages with a single meter). When billing begins, residential customers will see a \$11.05 charge on

their monthly bill (\$6.08 based on monthly charge for reclaimed water and \$4.97 back flow fee). Bulk customers will just see a back flow fee of \$4.97. The water bill is sent to the management company to be prorated to the individual homeowners. The last couple of years they have been operating under the "wet weather" condition which is at no charge for reclaimed water.

Q: What is the watering schedule? 2X a week predicated upon the last digit of your address. 0-1 Tues/Fri, 2-3 Thurs/Sun, 4-5 Mon/Fri, 6-7 Tues/Sat, 8-9 Wed/Sun, no address Wed/Sun. Hours are between 6 p.m. and midnight and 12:01 and 8 a.m. The maintained villages are not necessarily on this schedule. There are no restrictions on how long you can water. Contract work is warranted for one year. For problems, call the numbers at the top of your water bill.

Q: Update on road paving project? It is done and came in under budget.

Q: How to address pressure problems? During the day pressure is low because of filling ponds, etc. That stops at 6 p.m. and pressure is reserved for just residential irrigation. If you check pressure during the middle of the day, it will be low. Resident: Complaints of lack of pressure for over $1\frac{1}{2}$ hours after 6 p.m. When that happens the system is shut down by closing the gate valve but we are not notified that this will happen. Kurt: Sometimes they are filling the golf course pond at night—which they are not supposed to—which directly corresponds with the reduced pressure. This is an operational issue to work out with the County. Trying to get a pressure gauge installed at the gate valve.

Agenda Items – addressed by Bill Crusselle

- In response to last month's agenda question asking for a breakdown of association dues, a handout was distributed with information on HOA fees, operating and reserve amounts.
- 2. What type of training is provided for new HP board members and who does the training? What documents are explained and reviewed in that training? All must be board certified and go thru the class to get the certification. Once they get the certification they go thru an orientation session. Our documents require continuing training which has not been done in the past but will happen now.
- 3. Explain Complaints Resolution Policy and Procedures and misconceptions about the process. There is a new sheet at the front desk and on line. The procedure is to address each and every complaint. Someone on staff will go out and look at

COUNCIL OF VILLAGES cont'd

every complaint and maybe take pictures. If the complaint has no basis it will be dismissed. If necessary a letter will be sent. Bill will personally call the parties involved and document time, date, what was said etc. to make them aware that if a complaint is contested, they have a right to know who wrote them up. He asks if that is OK and everyone understands the process. If you have a complaint, go to the front desk and ask for the complaint form, fill it out and sign it. No action will be taken on anonymous complaints. The more documentation you have, the better. Take pictures, videos, get witnesses. If a violation is ignored by the resident they could eventually end up being sued or having a lien put on their home. The documents state a process which must be followed. The person making the complaint is not identified unless the complaint is contested. If they ask for their "day in court" they have a right to know who is making the complaint. Rather than file a complaint there is always the option of informing staff of an issue and ask that it be looked at on the next rounds. Then that becomes part of staff's regular survey. If a golf cart in involved i.e., a minor driving or the cart driving on a green, get the number. If you see an unregistered cart that goes to a particular house, let staff know.

4. New notice of non-compliance form and new rules: handout with following information:

Q: Would like to know if villages are responsible for keeping homes well maintained, including lawns? Maintained village - Responsible for lawn maintenance which includes mowing, fertilize, pest control, weeding, irrigation. As for the actual home, that all depends on the maintenance agreement within that village. Some villages have a paint reserve and some do not. If they have a paint reserve, the homes will be painted within so many years. If the village does not have a paint reserve, it is up to the homeowner to paint on their own. However, driveways and walkways are always the homeowner's responsibility to maintain. If we have multiple violations in a maintained village, we will work with the village board of directors because many times they are aware of the problem and are working on it as a group.

Q: When I play golf I see the backs of a lot of homes and especially on hole #2 there are some homes that are in need of paint or at the very least, power washing. Please let us know. The more eyes the better. All you need to do is report it to Dineen Robinson by email at dineen.robinson@heritagepines.net or fill out a resolution request. She will go out and inspect the area. This information is kept strictly confidential.

Q: Is this the responsibility of the GM or the village presidents? Should a complaint form be filled out so the areas in question can be addressed by the property individual? This is management's responsibility. However, the more eyes the better. Please report any findings and management will inspect the area and address any issues. You can report it via email to dineen.robinson@heritagepines.net or you can fill out a resolution request and drop it off at the front desk. We will address the issue. Dineen "Dee" Robinson is the Assistant Property Manger at HP. She does property inspections

on a weekly basis. If she notices anything that needs to be addressed, she will send a letter to the member. These letters are meant to be friendly reminders. Unfortunately they are not always received as friendly as we would like them to be. If you should receive such a letter, please contact Dineen to discuss the matter. She will work with you as best she can, within reason. We are a team here at HP, members and staff. If you notice anything that needs our attention, please feel free to contact Dee directly. We uphold the rules to keep the property values high.

Q: During the recent spring break, there were a number of under-aged children driving golf carts. Some without an adult and others with the child driving but an adult on the cart. What is the procedure to report this and what are the consequences to those that allow an under-aged child to drive a cart? First, refer to the Rules and Regulations, section X Community Amenities and Facilities. H Golf Carts where it states: "... only those persons with a valid driver's license may operate golf carts." This is a Cat. 1 violation:

First offense – warning Second offense – \$50 fine and 7 day suspension Third offense – \$100 fine & 30 day suspension

We do suggest you report any under-age children driving a golf cart. Please refer to the April newsletter article, Enforcing the Rules, submitted by Fletch Chambers, Chairman of the Dispute Resolution Committee. Lastly, please keep in mind, under-age children driving a golf cart is not only against the rules, it is dangerous. They could get hurt or possible hurt someone else. Also, if anything happened, it is likely your insurance will not cover the liability and you would be putting yourselves at further risk. Please keep this in mind. These rules are for your safety as well as your neighbors.

5. I know we hired a company to do the search and submit candidates for our board to interview. Did we pay a fee when Bill was here at interim GM at the end of the three month trial, as well as an additional **fee to continue the search?** No. To explain the process: It began in November 2015 with the interim search and the appointment of our interim GM. Following the appointment in early December efforts to find the permanent candidate began. The process lasted five months total. For the interim search, there were six people involved, three board members and three residents. For the permanent search there were five people involved, three board members and two residents. HPCA has not used an executive search firm for GM searches in the past and has hired individuals who were incapable of fulfilling the responsibilities of the role. Given our history of failed attempts, the board made the decision to hire an outside firm to help manage the process for us and properly vet qualified applicants. HPCA determined that ensuring the integrity of the hiring process was just as important as finding the right candidate. It ensured that we met both objectives. Access to a national, qualified pool of candidates was also a realized benefit. Using a professional search firm was to the advantage of HPCA. Anyone interested in the permanent position was

COUNCIL OF VILLAGES cont'd

required to apply through the outside search firm in order to ensure proper vetting and fairness. This supported the integrity of the search. Each candidate was thoroughly screened by the search firm prior to being reviewed by the HPCA search committee. The process allowed us to remove any influence, favoritism or manipulation of the process and helped to ensure that only the best candidates were produced for consideration. The search firm used provides HPCA with a two year warranty on this GM placement. If for some reason the GM and HPCA part ways within two years of employment, the search firm will reinitiate the search for the Association at no cost. Nearly 50 individuals applied for the position during the process six individuals were reviewed by the interim search committee - two individuals were interviewed for the interim GM position. For the permanent search, a national search produced approx. 42 applicants. Of those the firm interviewed 15 individuals. From those interviews, the search firm produced two candidates for review by the search committee. Between the interim search and permanent search committees, a total of four candidates were interviewed for the GM position. One candidate clearly stood out.

The search committee and the search firm worked with specific criteria regarding the search in order to find candidates with:

- A combination of HOA, club and golf experience and successes.
- Experience in Sunbelt areas similar to ours FL, NM, AZ, TX etc. so there would not be a learning curve regarding our environment.
- Experience within a community with seasonal residents.
- Direct experience with food and beverage operations.
- Direct experience with golf operations.
- Experience in building efficient teams of employees and providing effective leadership.

In addition to very specific criteria for our candidates to process, there were other contributing factors which included:

- HPCA's location has played a factor. Hudson is located too far from Tampa to attract many qualified people. HP is not the type of property that will launch a new manager's career
- HPCA's history of churning through General Managers. This is a red flag for those planning their next career step.
- HPCA's negative web presence. My Heritage Pines showed an unsavory portion of HP to the outside world on how we treat our staff and fellow residents. This website has hurt the Association.
- Additionally, broadcasting recorded HPCA meetings on YouTube, many of which demonstrated disrespect and mistrust, has produced negative results.
- Our inability to compensate senior staff at current market values is also a factor.

The search committee administered an Assessment to help measure the interim GM's contribution to HPCA. The Assessment, addressing 19 different areas, was given to the members of the Board to complete; and it was administered to seven of the GM's direct-reports by the search committee. Results of the Assessment unanimously showed high scores in areas including leadership, integrity, communication, problem solving, management, responsiveness and motivation. Obviously there are no guarantees. However, we know that for HPCA to be successful, we must hire the most competent people and then let them do their jobs. HPCA has a long history of micromanagement and this activity significantly hurts our organization. We have now hired a highly capable GM with a wonderful history of successes and accomplishments. We must trust him to lead us toward the community that we desire for ourselves and for future residents. HPCA members must recognize that the success of our new GM is tied to the success of HPCA. Through HPCA's forthcoming Strategic Plan, we will be connecting staff performance to the priorities of the Association and measuring performance on a monthly basis. The GM will be able to make real-time adjustments to correct negative variances in budget on an ongoing basis.

- 6. We need a clarification on putting out trash receptacles the evening before our scheduled pick up. I thought we voted to do this but a recent email stated we could not. Please clarify the new rule on when you can put out a garbage can. The confusion came when an email went out the day before we got the documents back from the courthouse which made it ok to put your trash cans out the day before collection.
- 7. Will we ever get a marked crosswalk where Eagle Bend Drive meets Grand Club Drive? There is a good deal of foot traffic there and drivers seem quite oblivious to the possibility of a pedestrian at that spot. We have a preliminary copy of the traffic survey which addresses that intersection. In fact, there are six intersections we are looking at. Once we get together to discuss this extensive study (gets into speed limits and signage) with the engineer, we will have a better feel for which direction we will go.
- 8. The new striping on Scenic Hills between the Clubhouse and Grand Club appears to indicate that golf carts should stay to the right in the narrow lane and cars to the left in the wider lane. This implies that cars may now pass carts on the left. However the NO PASSING signs are still present. How are we to interpret this situation? A suggestion from the engineer (while working on the traffic project) was to stripe a 7' path for carts leaving a 12' path for cars. We left the signs up because it still is a no passing area. The idea was to keep the golf carts to the right side, not riding up the middle or the left of the road. We clocked a golf cart at 28 mph which is over any speed limit. Resident: Are you saying that even though there is a pathway for carts, it is still a no **passing zone?** Yes. We want to keep the carts to the right side of the road. Resident: What if I want to make a left turn to the tennis courts? The lane ends before the turn to the tennis courts. Resident: We were safer when everyone knew to not pass, now it is unclear. It is more dangerous now if you have to pull out of the lane to pass parked carts. If it stayed one single lane there would be no

COUNCIL OF VILLAGES cont'd

confusion because no one can pass – now you don't know what to do. There is disagreement here but it is definitely a no pass zone.

- 9. How was the decision made for hiring the GM? What recruitment company was used and did we take their recommendations? The company is GSI and yes, their recommendation was taken. See above #5.
- 10. Last month I read in the treasurer's report that we had ten fewer full time employees. What is the department breakdown of these ten? If vacation or sick time is taken, we don't hire another hourly employee, we use an exempt department head and therefore no salary is shown. It will show as short in the system we use. Are we short employees? Yes. People leave with no notice. If we are close to the end of the season we do not replace those people but give minimal overtime to current staff if necessary. In the fall we will add staff as needed. Resident: Full time residents suffer because of lack of staff during the time snowbirds are away. Please look at how loss of staff impacts full time residents. We are 30% snowbirds. We don't want to make any changes yet and as of now we have not had any conversations about changing staffing.
- 11. Is there an update on the ad-hoc committee on committees? They made their presentation to the board along with their recommendations and why. From this point it can go two ways: if they decide that they have read enough and made their decision then the board will vote at their next meeting. If the board decides they need more time to ask questions, there will be another workshop and then another specially called board meeting to vote. Rosie: the question keeps coming up about when the residents will see the **report.** There have been two 2-hour meetings every week for three months that any resident could attend. All the recommendations and all the votes were out there and minutes have been posted on the web site. All committees will continue until a realignment, if there is one, and then redo the charters, staffing and personnel. No decisions have been made. Resident: I have yet to go to a meeting where specifics are given. How does a resident get familiar with this? Go to HP website>resident login>official business>committees and choose that specific committee which is ad-hoc realignment and then you will see the minutes. Resident: We need information on how to find the Board videos so we are not constantly having to attend **meetings.** The Board meeting videos are on the web site and Bill said he would send out an email the next day giving all

Sarah Brundage gave a presentation for Earth day which takes place on April 23. In the future HP will no longer have a medicine return day because Pasco County will no longer do it for communities, only for special events. We will continue to have a shred day.

residents information on where the videos are located.

Next meeting is May 12, 2016 Rosie closed the meeting at 5:00 Rosie Tilton – Council Coordinator Dottie Irwin - Notetaker

PINE MEADOW VILLAGE May Mix and Mingle



We will be joining other Heritage Pines Residents in attending the "Sock Hop" scheduled Friday, May 20, 2016 in the PAC Room. This event is Dinner at 6 p.m. and the Show at 7 p.m. Tickets are now on sale for \$20 p/person. We hope to have tables reserved for Pine Meadow Village Residents.

No need to call me or email me for reservations—just purchase the tickets yourself at front desk.

IN MEMORIAM...

"Those we love don't go away,
they walk beside us every day, unseen, unheard,
but always near, still loved, still missed and very dear."

~ Unknown Author

Joseph (Joe) Aucoin, of Pine Grove village Ward L. Smith, of Winding Way Village Marilyn Baer, of Country Green Village Allen Wittchow, of Pine Grove Village Jack Muratore, of Pines Glen Village



VILLAGE ATTIC

The village attic is maintained by residents within the community. Your neighbors store items to lend when company comes into town. The list can be found on the Heritage Pines web site under Social, as well as in the binder in the library. Please contact the person on the list and make the necessary arrangements. Any questions, please call Betty Plante 863-8462 or Marcia Gerber 819-1662.



FOR SALE

FOR RENT

2bd/2ba/2ga - unfurnished -12 month lease - \$1200mo + first and last. Tenant responsible for all utilities, owner pays the HOA and Village fees. Available first week of May. Call 908-963-8190

FOR RENT

Villas for rent. Furnished or unfurnished. Short term or long term. Call Ken at 727-410-2662

FOR SALE

New stationary bike \$125 or best offer. Call Diane 727-868-7795



Keller Williams Elite **Partners**



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13-Year Heritage Pines Resident

Cell: 727-212-9284

Steve Vance

Realtor-Associate



11223 Sun Tree Road Tamarack 3/2/2

\$159,900

Price just Reduced \$154,900 Open House 3/20/16

Email: Stevevance6@gmail.com