

APEX Integration, Inc.

Standard Limited Warranty

APEX Integration, Inc.'s ("APEX") Standard Limited Warranty protects customers against material and manufacturing defects and is limited to the repair, replacement, or credit of the product in question, at no expense to the customer, excluding the cost of inbound return shipment.

Warranty claims must be made in accordance with the Warranty Periods, Requirements, Limitations, and Exclusions listed below. If all conditions necessary for warranty claims are not met, the warranty item will be returned to the business that requested the warranty claim or otherwise disposed, upon customer request.

APEX's warranty contained herein shall commence as of the purchase date of each product by the end-user.

A. Warranty Periods

One Year Limited Warranty

- exhaust systems and related components
- suspension and related components
- radiators and intercoolers
- intake/induction systems, blowoff valves, and related components

90 Day Limited Warranty

- engine management electronics (SAFC, VAFC, AVCR, etc.)
- tachometers, EL1 and EL2 monitoring gauges
- Power FC and related components
- fuel injectors, fuel pumps, fuel pressure regulators
- turbochargers, wastegate, and related components
- camshafts, pistons, connecting rods, crankshafts, and other engine parts

Items not covered by Warranty

- aerodynamic body parts
- consumables including, without limitation, spark plugs and oil filters

B. Warranty Requirements, Limitations, and Exclusions

1. Warranty terms are extended only to authorized APEX dealers and distributors. APEX does not provide warranty terms to end-users directly. End-users are to send warranty requests to the place of purchase for warranty processing.

2. Returned products must be accompanied with the APEX warranty card, which can be downloaded from the APEX USA website @ WWW.APEXI-USA.COM. All fields on the warranty card must be completed. Warranties will be rejected if the warranty card is returned incomplete.
3. Returned products must be accompanied with a copy of the original receipt/invoice to show valid proof of purchase from an authorized APEX dealer/distributor. Dealer name, invoice date, invoice number and part number(s) must clearly be shown on the invoice.
4. Returned products must include all necessary components for testing. All components must be inspected during comprehensive testing and should necessary components be missing, the warranty claim will be rejected. For example, the AVCR must be returned with all key components including the control unit, solenoid valve, pressure sensor, harnesses, and vacuum hoses; a cat-back muffler return must include all piping that shipped in the original carton, not just the problem component.
5. If the serial number (electronic items) or any anti-tampering device is damaged or removed, the warranty is void.
6. Warranties are limited to material and manufacturing defects only. APEX Integration, Inc. will NOT honor warranty requests that involve damages caused by the following:
 - improper installation or use of the product
 - installation of product on a car that is not approved by APEX
 - usage in conjunction with an incompatible or damaged part
 - disassembly, alteration, or modification to the product
 - attempted repair or rework not authorized by APEX
 - racing or competition use
 - improper maintenance and care of product
 - constant exposure to corrosive conditions, such as salt, mud, water
 - accident, negligence, theft, vandalism, fire, and other such causes not related to manufacturing and design issues
7. This warranty policy covers APEX products distributed and sold through authorized APEX distributors and dealers in the United States and Canada ("Region"). Products purchased outside of the Region and brought into the Region without the authorization of APEX Integration, Inc., are expressly excluded from this warranty.
8. THIS WARRANTY PROVIDES SPECIFIC LEGAL RIGHTS, AND OTHER RIGHTS MAY BE AVAILABLE, WHICH MAY VARY FROM STATE TO STATE/PROVINCE TO PROVINCE. THE SOLE AND EXCLUSIVE REMEDIES UNDER THIS WARRANTY SHALL BE LIMITED, AT APEX'S EXCLUSIVE DISCRETION AND SUBJECT TO THE TIME LIMITATIONS HEREIN, TO: (1) REPLACEMENT OF ANY NONCONFORMING OR DEFECTIVE PARTS; OR (2) REPAIR

OF ANY NONCONFORMING OR DEFECTIVE PARTS; OR (3) CREDIT OF THE PURCHASE PRICE FOR ANY NONCONFORMING OR DEFECTIVE PARTS.

9. APEX'S WARRANTY HEREIN IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES OF APEX OR ANY PARENT OR AFFILIATE COMPANY OF APEX, WHETHER EXPRESS, IMPLIED, STATUTORY OR OTHERWISE CREATED UNDER APPLICABLE LAW, INCLUDING, BUT NOT LIMITED TO, ANY WARRANTY OF MERCHANTABILITY AND/OR ANY WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE OR USE OR WHETHER ARISING FROM STATUTE OR COMMON LAW, CONTRACT OR TORT, INCLUDING, BUT NOT LIMITED TO, ANY NEGLIGENT OR RECKLESS CONDUCT ON THE PART OF APEX. IN NO EVENT SHALL APEX OR ANY PARENT OR AFFILIATE COMPANY OF APEX BE LIABLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, LOSS OF PROFITS, PERSONAL INJURIES, DEATH, DAMAGE TO PROPERTY OR LOSS OF USE OF PROPERTY.

APEX Integration Inc. Customer Warranty Card

Print out the following warranty information along with a copy of the original invoice to accompany the product being warranted!

RMA #

Contact information

Name:

Address:

Contact number:

Email address:

Vehicle information

Vehicle Year:

Make & Model:

Trim level:

Engine type:

Transmission type (please circle one): Manual or Automatic

Major modifications working in conjunction with APEX product being warranted:

APEX product information

Product name:

Serial number:

Part number:

Lot number:

Purchase date:

Where product was purchased:

Date product was installed:

Was the product installed by an authorized APEX dealer?

If so, what is the name of the APEX dealer?

Date problem started to occur or was first noticed:

Frequency of problem (please circle one): Constant or Intermittent

Please describe with as much detail as possible the problem you are experiencing:

Pictures showing damages or manufacturing defects are accepted to assist the warranty process.

All products will be received only from an authorized APEX dealer/distributor.

All packages MUST clearly show a Return Merchandise Authorization (RMA) number.

Any warranty packages not clearly showing an RMA number will immediately be refused and returned back to shipper.